

HP OpenView and 5nines:5m inutes

Highest Availability for the Internet Age

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Presentation #385



What is
5nines:5m inutes?

Cisco, Oracle, and BEA join HP forming the
5nines:5m inutes alliance

- 99.999% percent uptime guarantee in certain pre-defined, pre-tested customer environments
- Less than 5 minutes of downtime per year of operation
- Uptime defined in terms of the the end user (thus delivering true end-to-end availability)
- HP OpenView is a key component of this architecture



HP OPENVIEW

How is HP
OpenView Involved?

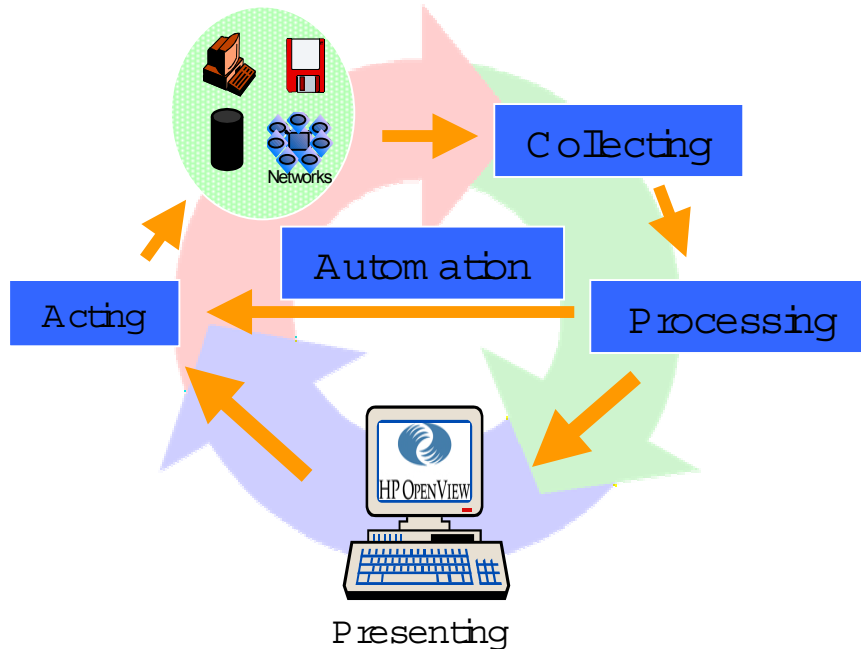
Application Quality of Service (AQoS) is a key HP
OpenView message for 5 minutes

- VantagePoint is Heavily Leveraged
 - Service Level Management and Application Quality of Service
 - Performance Management
 - Event Management
 - Pre-programmed Application Intelligence
- Tight relationship between HP Systems and Software

What "Tried-and-True" HP
OpenView
Building Blocks
are Involved
Today?

- VantagePoint Operations
- VantagePoint Reporter
- VantagePoint Performance Agent
- VantagePoint Performance Monitor
- VantagePoint SPiS
- VantagePoint Service Navigator
- OmniBack II

HP OpenView Process for Improvement



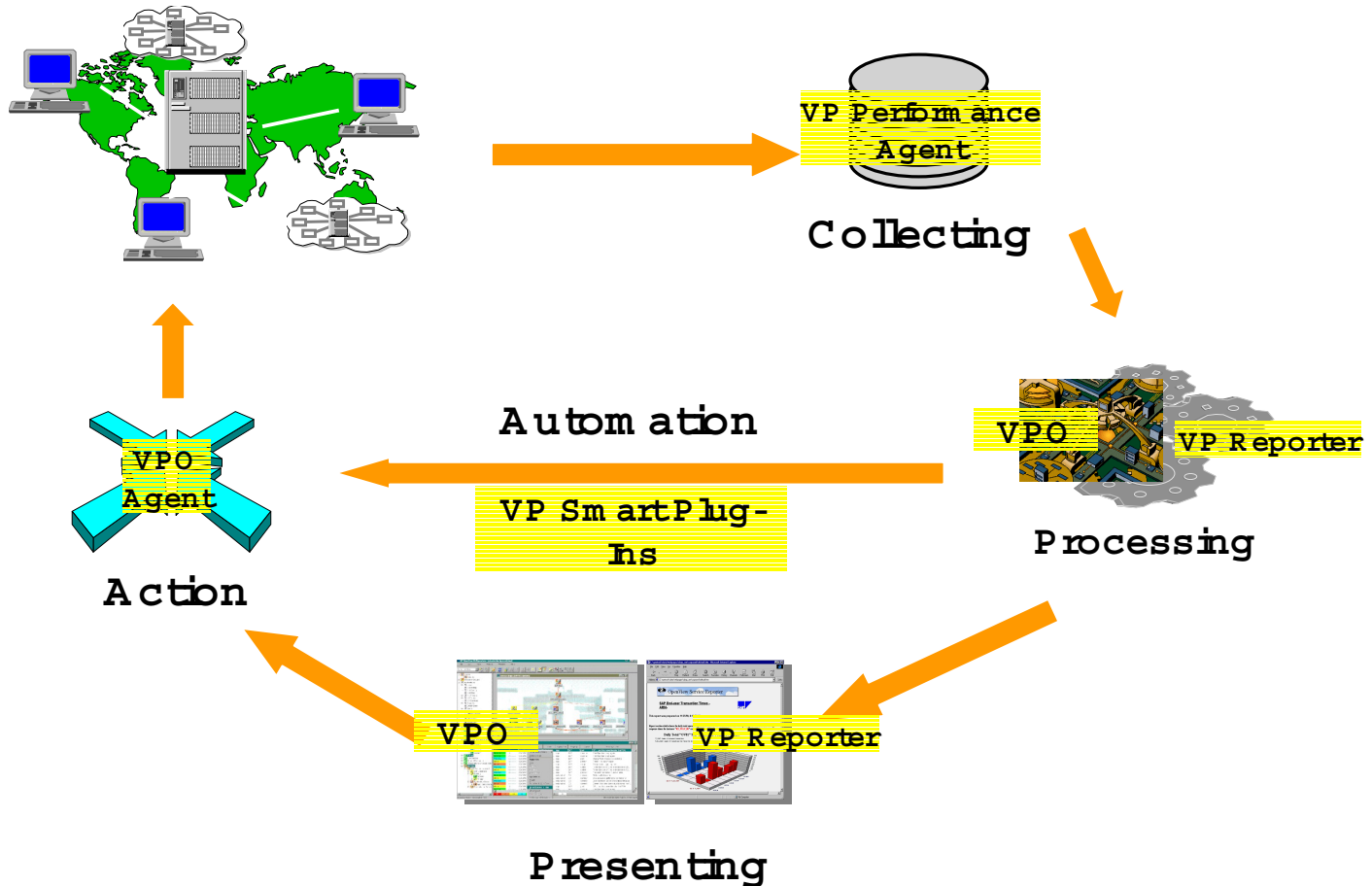
- Collecting - VP Performance and VP Operations Agents collect information
- Processing - Data (events performance) is managed and processed by VP Operations and VP Reporter
- Presenting - VP Performance Monitor, VP Reporter, and VP Operations offer different views of the same core data
- Automation/Acting - VP APIs support initiation of these sorts of actions

How Does This Relate to 5nines:5minutes?

The AQoS focus of HP OpenView is a key contribution to the 5nines:5minutes offering

- VantagePoint Operations Provides application intelligence, automation resulting in increased availability, and a central operations bridge
- VantagePoint Performance provides management information as well as web-delivered reporting
- OmniBack II provides the on-line backups needed to offer 99.999% data availability

5 minutes and the HP OpenView VantagePoint Process for Improvement

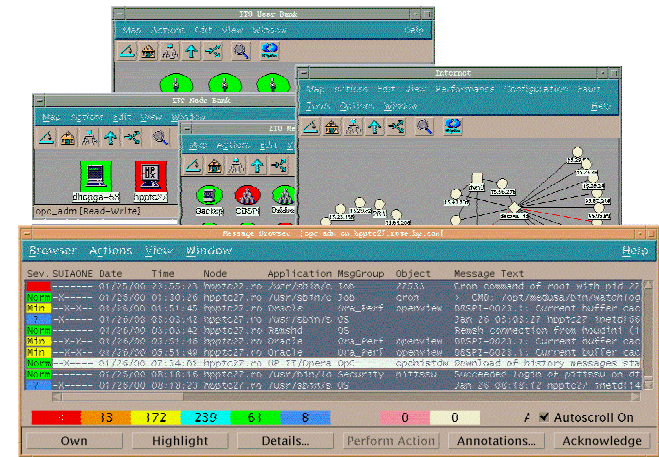


What's New from HP OpenView VantagePoint?

- VantagePoint Operations 6.0 (previously known as I/O Operations)
- VantagePoint SPI for the SureStore E Disk Array 256
- VantagePoint SPI for BEA Tuxedo - Application Intelligence developed jointly with BEA
- VantagePoint Internet Services

Many HP OpenView components were built with the demands of 5nines 5minutes in mind

VantagePoint Operations 6.0



- Presents an Operations Bridge to keep services up and running
- Provides a foundation for the development of application intelligence
- Tried and true technology

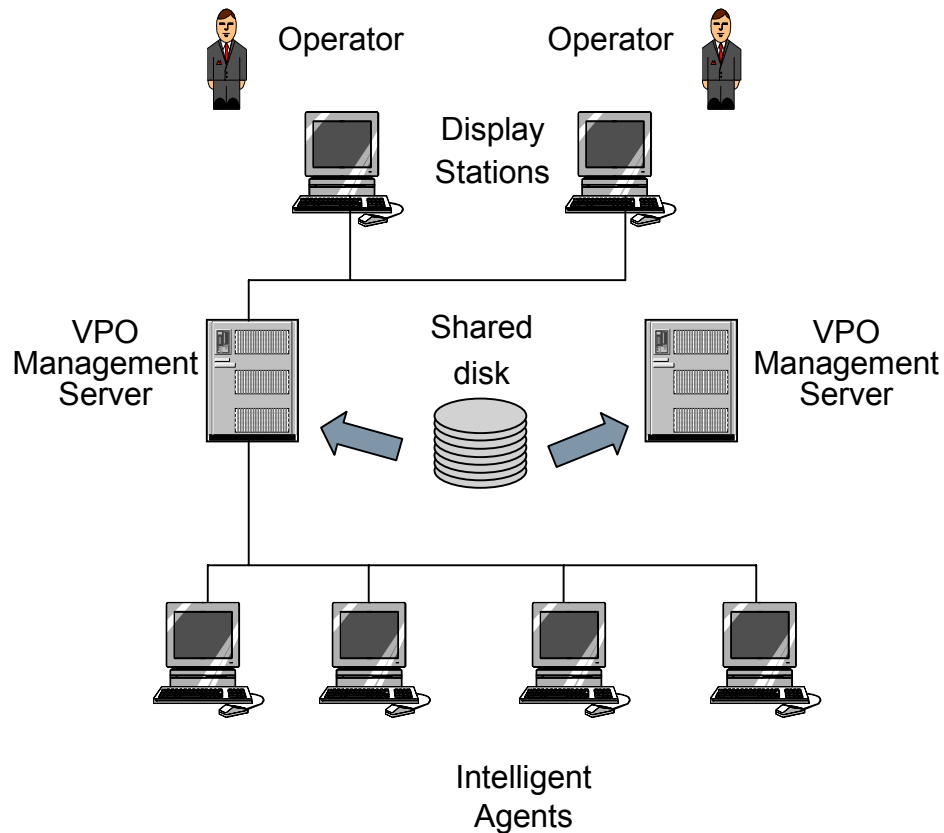
VantagePoint Operations is a key component of the
5nines5m inutes architecture

VantagePoint Operations 6.0

- Certified and tested as MC/ServiceGuard ready
- Event correlation for all managed components of 5nines 5minutes
- Guaranteed message delivery
- Robust agent architecture continues to manage systems even when connection to management server is lost

VantagePoint Operations is a key component of the 5nines 5minutes architecture

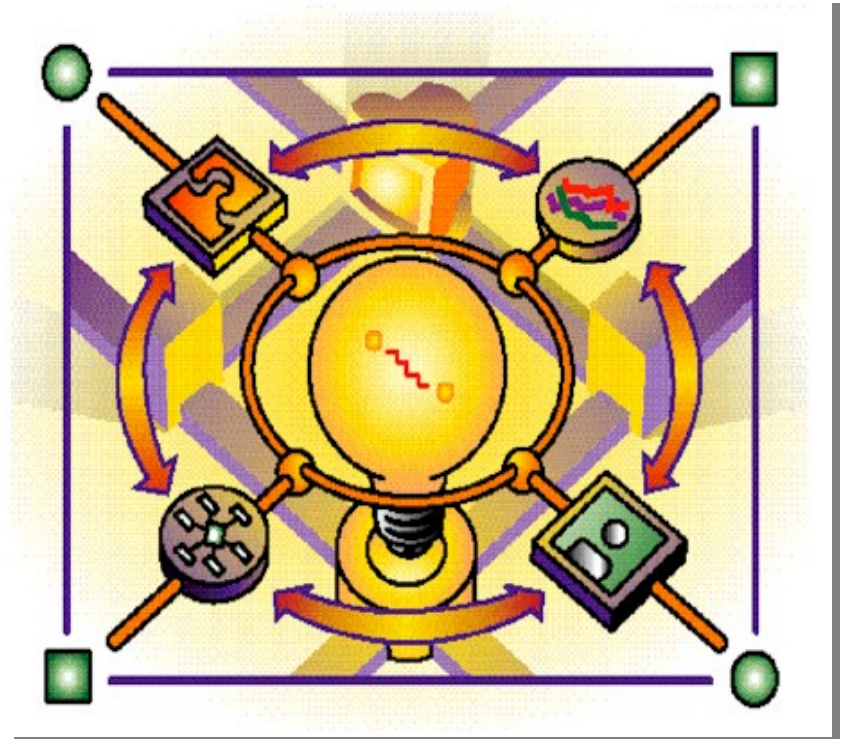
MC / ServiceGuard Eliminates Single Points of Failure



- A mirrored shared disk stores all the data needed by VantagePoint Operations (including Oracle database)
- Should a management server fail the cluster will reconfigure, transferring package control to the VPO adoptive node

VantagePoint Smart Plug-Ins (SPIs)

- Fully Integrated with VantagePoint Operations
- Pre-Programmed "Best Practice" Application Intelligence
- Smart Plug-Ins are Developed by both Hewlett-Packard AND HP OpenView Partners
- Examples: Oracle, Informix, Sybase, and Internet Web Servers
- SPIs are developed with strategic vendors such as BEA and Oracle



What is the HP SureStore E Disk Array XP256?

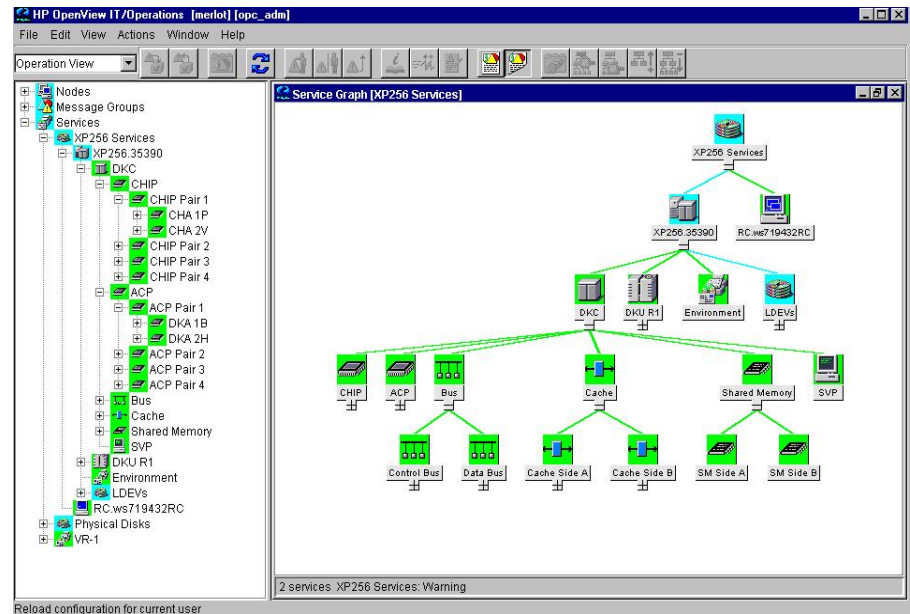
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- Designed for nonstop operation and continuous access to all user data (up to 9.0 TB)
- All subassemblies can be removed and maintained on-line (including microcode updates)
- Management information is available to both HP OpenView and the HP Response Center

VantagePoint SureStore E Disk Array XP256 SPI

- VPO SNMP Trap Templates intercept, filter, and formats array SNMP data
- Features monitoring of the RC components
- VP Navigator presents a logical view of array components and maps messages to the related components.

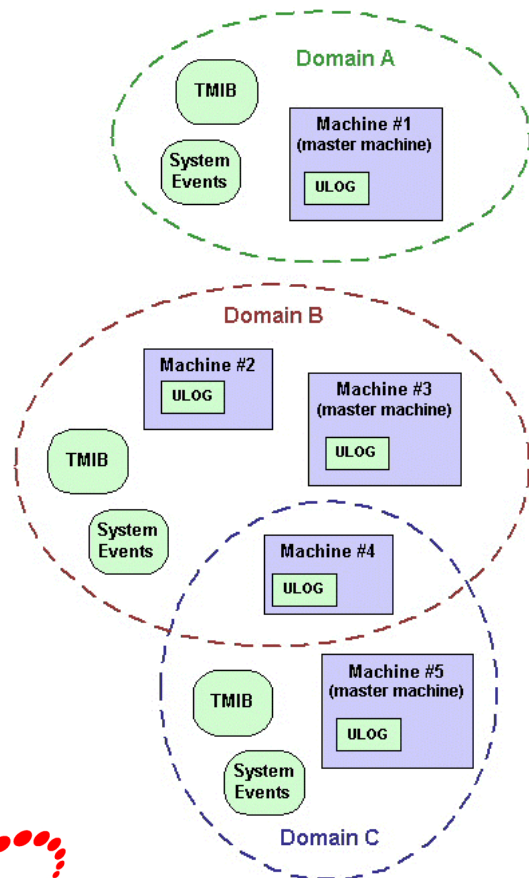




What is Tuxedo?

- BEA Tuxedo provides the infrastructure to enable businesses to build mission-critical applications
- A TUXEDO application or domain represents a physical group of server machines usually defined in one geographical or managed location
- Highly Scalable to large numbers of client systems
- Management interface provided by BEA as part of Tuxedo

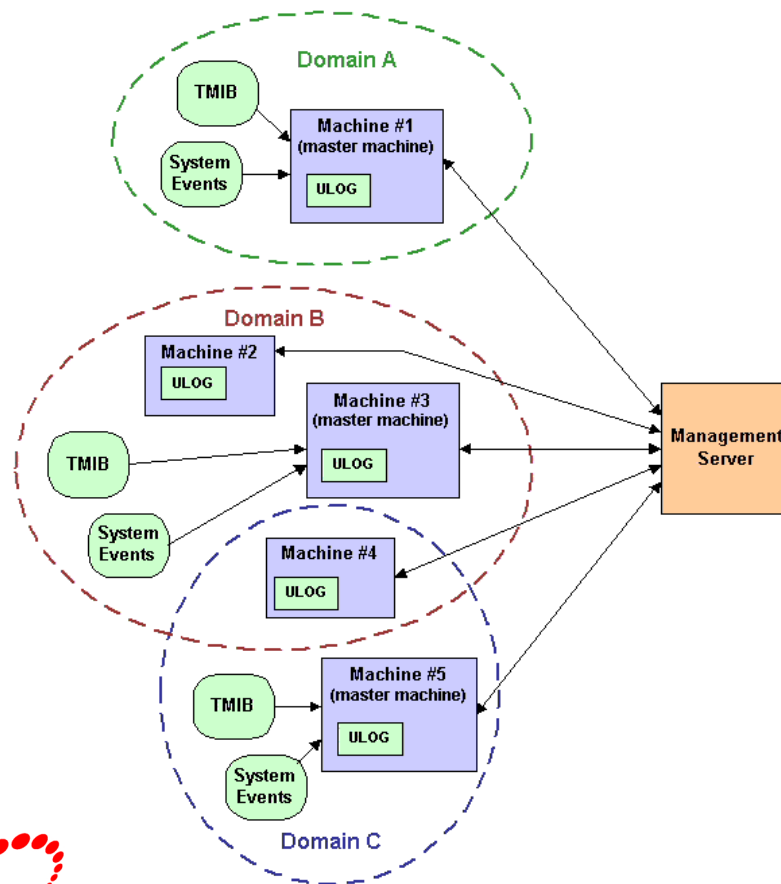
BEA Tuxedo Application Architecture



- Each Tuxedo domain contains one master machine
- Each Tuxedo server machine contains:
 - A number of server processes, which can generate Tuxedo system events
 - A ULOG file
 - A Tuxedo Management Information Base (TMIB) which contains data about the Tuxedo system



VantagePointBEA Tuxedo SPI Architecture



- VantagePoint Operations manages Tuxedo using the VantagePoint Operations Agent
- Information is passed from the ULOG file and the Tuxedo Management Information Base (TMIB) to VantagePoint Operations
- Local automatic actions are provided for which support both the management and configuration of the Tuxedo domains



More to come ...

- As 5nines:5minutes grows, so will the HP OpenView product line
- Solutions targeted at "5-nines" availability will yield solutions for customers who are more down time tolerant (such as 99.95%)
- Ongoing work with HP OpenView as a part of 5nines:5minutes will help HP OpenView advance its Application Quality of Service (AQoS) message

Many HP OpenView components were built with the demands of 5nines:5minutes in mind

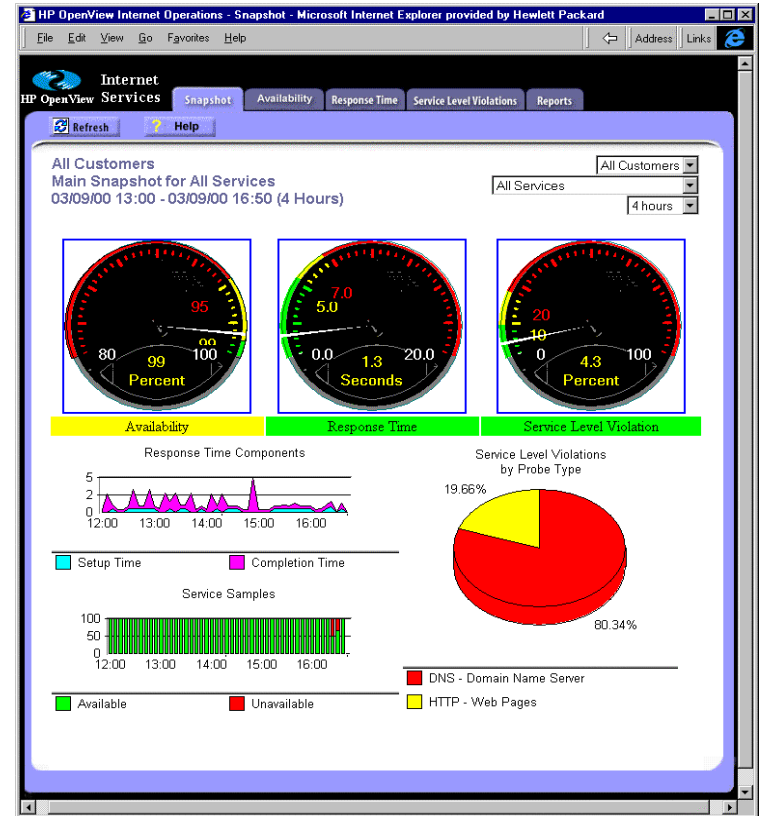
What is VantagePoint Internet Services v2.0?

A potential future component of
5nines 5minutes

- Measure, monitor and report against service level agreements
- Provides end-to-end service assurance by proactively managing availability and performance
- Reduce Mean-time-to-Repair the service through tight linkage between internet services monitoring and troubleshooting

Web-Based
User Interface
is Feature-Rich
but Remains
Easy to Use

Works with Internet Explorer or Netscape
Navigator



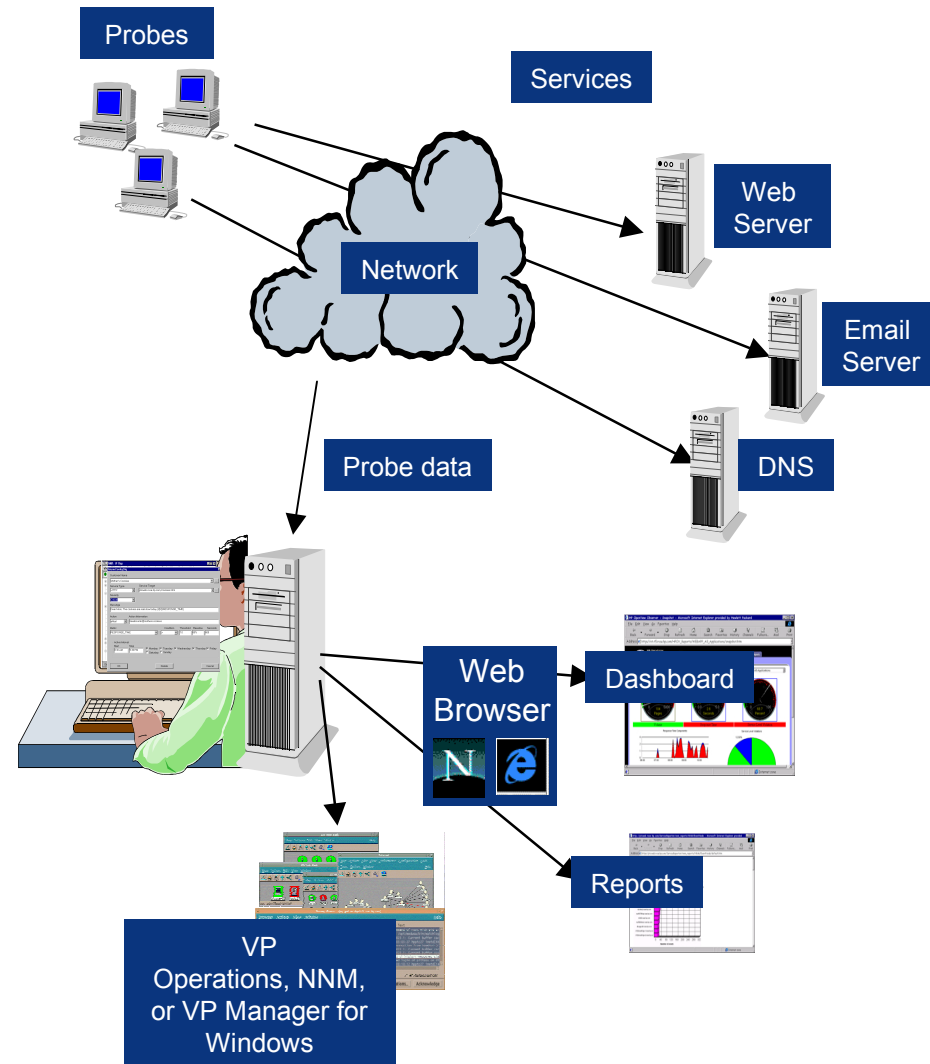
Web Based, Intuitive UI

- Health Summary at a Glance
- Drill Down into Details

VP-IS : How it Works

1. Install Software
2. Configure Targets, Service Objectives, and Probes
3. Deploy Probe Software
4. Probes collect and send data to VP-IS Server
5. VP-IS Dashboard is updated every 5 minutes
6. SLA, Availability, and Response Time Reports generated for Web
7. Operational Alarms can be sent to VP Operations or NNM

Probes can also reside on the measurement server



Form ore Inform ation :

- H P O penV iew -
[www .openview .hp .com](http://www.openview.hp.com)
- 5n in es :5m in utes in cluding
the SureStore E D isk Array -
[www .openview .com /go/ha](http://www.openview.com/go/ha)
- B EA Tuxedo -
[www .beasys .com](http://www.beasys.com)



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