# Implementing an Enterprise Class Database Backup and Recovery Plan

Tammy Bednar Oracle Corporation 400 Oracle Parkway, Redwood Shores, CA 94065 Work: (650) 506-4780 Fax: (650) 506-7203 tammy.bednar@oracle.com



# 7 Seconds

The amount of time it takes to lose a customer on the internet





# The estimated cost of down time per minute for an e-business



### Why perform backups?

# Data is Most Valuable

# Hardware and software can be replaced



## **Oracle Media Recovery**

- Oracle was designed to recover from a media failure and return the database to a transaction-consistent state without data loss
- Database can be in production during most media recovery scenarios
- The most important thing required to recover from a media failure

Backups of the database must be available!



## Agenda

- How do you protect your data?
  - 4 Steps to successful backup and recovery
    - Design a backup strategy
    - Determine a backup type
    - Identify what to backup
    - Select a backup tool
- Backup scenarios
- Summary





## Step 1. Design a backup strategy

#### Backup Strategy Planning

- What do you plan for?
  - Media failures
  - Software failures
  - Human errors
  - Acts of nature
- Document backup and recovery procedures
- Ensures more choices available during recovery



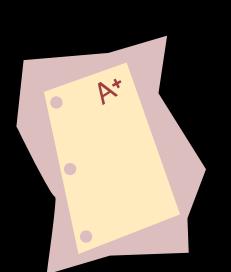
#### Backup Strategy Phases Identify Resources

Hardware Configuration	Database Configuration
Vendor/Model	Instance Name
Operation System	Host Name
Version/Patch release	RDBMS Version
Disk Capacity	Size of Database
No. of Disk/Controller	Backup Method/Frequency
Availability Requirement	Backup Method/Time to
Media Mgmt Vendor	Restore
Type and no of tapes	Datafile mount point(s)



#### Backup Strategy Phases Testing

- Why test?
  - Ensure that your backup and recovery is working



- Ensure recovery skills and procedures remain current
- What to test?
  - If a disk failed, would your DBA be able to perform a full recovery on the files from that disk?
  - What do you do if a table was dropped from the production instance?
  - How would you recover from a corrupted table block?
  - Can you recover the database server in the event of a fire?



## Step 2. Determine a backup type



## Backup Types

Туре	Definition
Full	A backup that backs up all used data blocks
Incremental	A backup of datafiles that includes only the blocks that have changed since a previous incremental backup
Online	A backup of any part of the database when it is open
Offline	A backup of any part of the database when it is mounted but not open
	ORACLE

## Step 3. Identify what to backup



# What should you backup and how often?

- Oracle Database Architecture
  - Datafiles
  - Archive logs
  - Control file
  - Configuration Files
- Determine your goal MTTR
  - Cost-effective detection of outage
  - Well defined action plans
  - Fast restore and recovery of the database
  - Opening the database quickly





# Select a backup tool



## **Backup and Recovery Tools**

- User Managed
  - Database is backed up and restored manually using OS commands
- Oracle Export/Import
  - Logical database backups
- Recovery Manager
  - Oracle's tightly integrated method for creating, managing, restoring and recovering databases
- Oracle Enterprise Manager
  - GUI interface to Recovery Manager
- Third Party Media Management Vendor
  - Database is backed up and restored using software interface



### **User Managed**

#### DBA must Manually

- Create image backups using OS specific commands
- Track when datafile backups are made
- Track where the backups are located
- Restore required datafiles and archivelog
- Recover the database using SQL\*Plus
- Online backups require tablespaces to be placed in Hot Backup mode

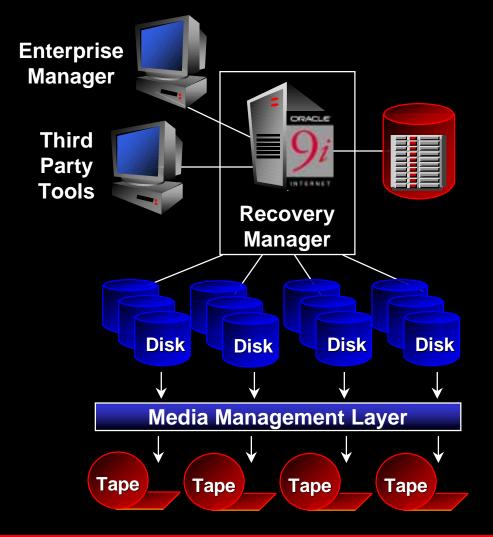


## Oracle Export/Import

- Logical backups of the database, schema, or table
- Must use Oracle Import to insert data back into the database
- Should be used to supplement physical datafile backups
- Data may not be consistent across objects



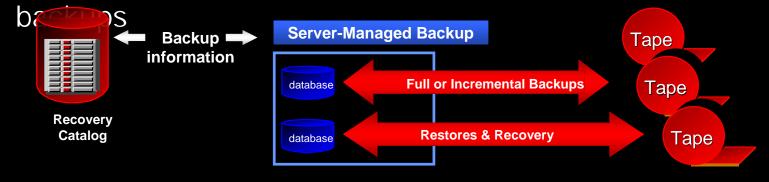
### Oracle9i Recovery Manager



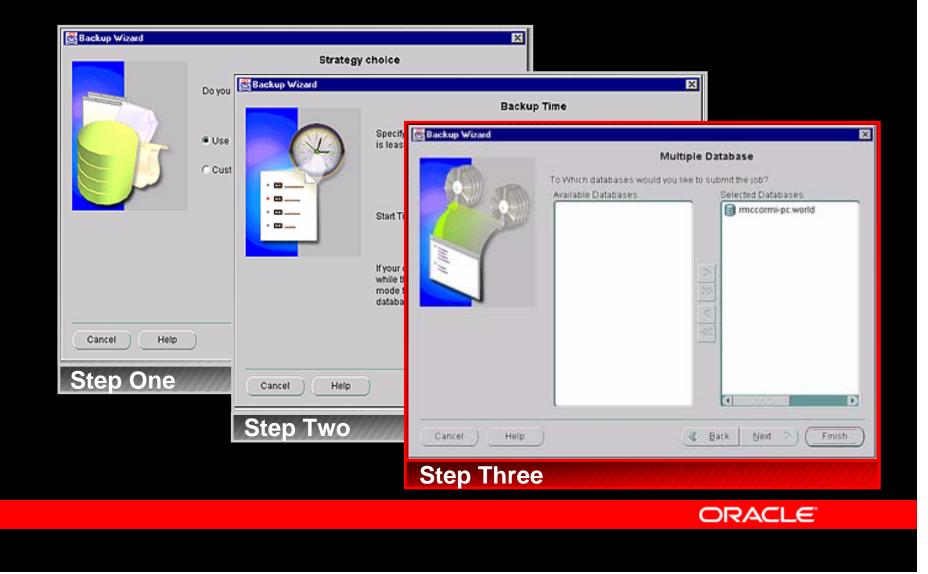
- Catalog backup and recovery information
- Manages backup, restore, and recovery operations
- Operates on-line and in parallel for fast processing
- Integrated with Enterprise Manager & 3rd Party Tools
- Proxy Copy Backup Accelerator for fast copy technology at the storage subsystem level
- Corrupt block detection during backup and restore and the ability to validate backups

## Oracle9i Recovery Manager

- Request backup at database, tablespace, or datafile level
- Incremental backups (up to 4 levels)
- Comprehensive reporting
- Stored scripts that automate backup and recovery procedures
- Backups can be restricted to limit reads per file, per second to avoid interfering with OLTP work
- No generation of extra redo during online database



#### Recovery Manager Enterprise Manager Interface



## Backup ht Solutions Program

http://www.oracle.com/ip/deploy/database/features/recovery/

CommVault Systems Compaq

Computer Associates

**Knox Software** 

SCH Technologies

Sun (Legato OEM)

Tantia Technologies

Innovation Data Processing

EMC

Legato

Quadratec

Syncsort

VERITAS

Tivoli

Verio

ΗP

#### **Product**

DBVault Magnum OEM for Legato NetWorker, Veritas NetBackup, Veritas Backup Exec **ARCServ** EMC Data Manager (EDM) Omniback FDR/Upstream Arkeia Celestra, Networker, BudTool **Time Navigator** dbBRZ Solstice Backup Backup Express Harbor Backup **Tivoli Data Protection** Netbackup, Backup Exec ASP provider



#### **Oracle Partner Programs**

- Backup Solutions Program (BSP)
- Oracle Storage Compatibility Program (OSCP)



#### Oracle Partner Programs -Backup Solutions Program (BSP)

- Facilitate tighter Integration with MMV
- Best of Database
- Best of Media Management Vendors
  - SBT interface interface to tertiary storage
  - Proxy Copy server-less backup
  - Provide SDK to certify backup product
  - Enterprise backup solution



#### Oracle Storage Programs -Oracle Storage Compatibility Program (OSCP)

- Validate Compatibility of "Specialized" storage solutions with Oracle
  - Oracle over NFS NAS
  - Remote Mirroring primarily for log files
  - Snapshot technologies
- Not a certification program
- Process architecture review, test kit, usage guide, web page of supported configurations



### A Simple backup scenario

BnR.com operates a \$2 billion dollar a year e-business selling fishing tackle over the Internet. The Oracle database is hosted on a UNIX platform and requires the database to be available 24/7. BnR.com wants to keep 7 days of backups on disk and then move them to tape . At the end of the month, the tapes are moved to an offsite vaulting facility where they are kept for 3 months.



## A backup scenario

- 4 Steps to Oracle database backup and recovery
  - Step 1. Create backup disk area on host; document HOST hardware and database; once per month TEST recovery procedures
  - Step 2. Online backups
  - Step 3. PROD datafiles, control files, archive logs, init.ora, tnsnames.ora, sqlnet.ora Sunday : Full backup, move SYSDATE-7 to tape

Monday - Saturday : incremental backup Step 4. Use RMAN, OEM and OS backup to tape



## **Split Mirror Backups**

The **backup database host** is an additional computer in the Recovery environment. On the primary site, the backup host is idle most of the time and used only during the backup window.

#### Off-Loading Tasks

In many mission-critical e-business operations, it is important to have a point-in-time copy of the production database in order to off-load certain tasks. For example, the copy can be used to:

- Extract data for a data warehouse
- •Run reports
- •Test upgrades
- •Run database consistency checks



## Hybrid Solutions Are a Good Thing

- Backups with everything, everywhere, all the time
- Fail Safe + TAF + Standby Database
- Oracle Real Application Clusters + Replication + RAID
- Standby Database + Geo-Mirroring
- Advanced Queuing + RAID + Oracle Real Application Clusters
- Oracle Real Application Clusters + TP Monitor
- Etc., etc., etc. ...

The challenge is to understand your business needs and evaluate the pros and cons of the technology options

#### **TOP 10** *Reasons to Integrate RMAN into Your Backup and Recovery Solution*

- **10**. Extensive Reporting
  - 9. Incremental Backups
  - 8. Downtime Free Backups
  - 7. Backup and Restore Validation
  - *6.* Backup and Restore Optimization

- **5**. Easily Integrated with Top Media Managers
- 4. Block Media Recovery (BMR)
- 3. RMAN Knows Archive Logs
- 2. Corrupt Block Detection
- 1. Trouble Free Backup and Recovery



## Summary

- Define Backup Strategy by implementing
  - Backup Types
    - Full
    - Online
    - Offline
  - **Recovery Methods** 
    - User Managed
    - Export/Import
    - Recovery Manager

- Enhanced Availability
  - Bound crash recovery
  - Block Media Recovery
- Backup and Recovery Manageability
  - Retention Policy
  - Persistent Configuration
  - Self Describing Backup
- Enterprise Manager
  Integrate Recovery Manager



## **Useful URLs**

- Oracle high availability and storage management white papers
  - http://otn.oracle.com/deploy/availability/
- Oracle Backup Solution Program (BSP)
  - http://www.oracle.com/ip/deploy/database/features/recovery/
- Oracle Storage Compatibility Program (OSCP)
  - http://www.oracle.com/ip/deploy/database/storage/



# O-U-E-S-T-I-O-N-S A-N-S-W-E-R-S

