



Optimize Your Lights-Out Experience

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A Customer Success Story

- ISP in Finland
- **Big Lights-Out Management users**
- **New Data Center!**
- Remotely Managed ProLiant Servers
- One Administrator left behind...





Purpose and Process

- Purpose: Make you a better Lights-Out user
- Process
 - Learn a little about you, your wants and needs
 - Explain the Lights-Out Management payoff
 - Illustrate Best Practice Objectives
 - Efficiency
 - Effectiveness
 - Economy
 - Detail the Best Practices
 - Closing Q&A
- Does this meet your expectations?





Your Wants and Need

- Customers Need…
 - More hours in the day
 - Faster ways of working
 - Features that work as advertised
 - Modern techniques
- Consultants and HP Solutions Architects Need...
 - New techniques to share
 - Knowledge to solve customer needs
- Without spending hours reading docs...





Payoff and Call to Action

Payoff

- save time and money
- -gain competitive advantage
- enable new work processes

Call to Action

- Write down top three Best Practices
- Map out a plan to implement
- E-mail me (doug.hascall@hp.com)





Objective 1: Efficiency

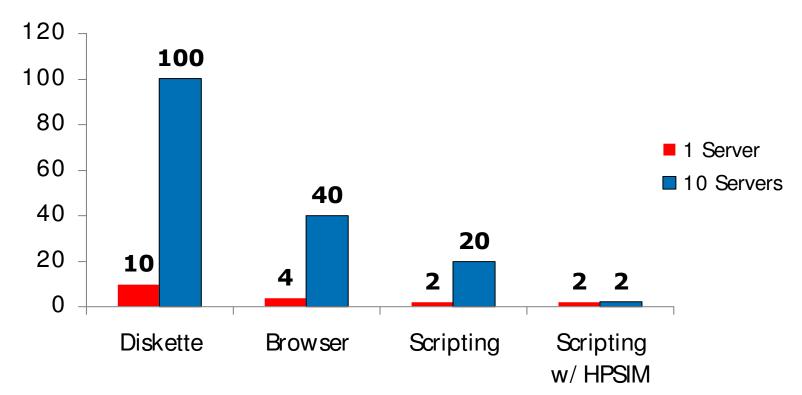
- Efficiency: A measure of effort required to complete a task
- Example: Flashing firmware of iLO devices
 - Physical Diskette Methodology (10 min/iLO)
 - iLO Browser Methodology (4 min/iLO)
 - iLO Scripting Methodology (<2 min/iLO)





Objective 1: Efficiency

Flashing Time (minutes) for 1 and 10 iLO Devices

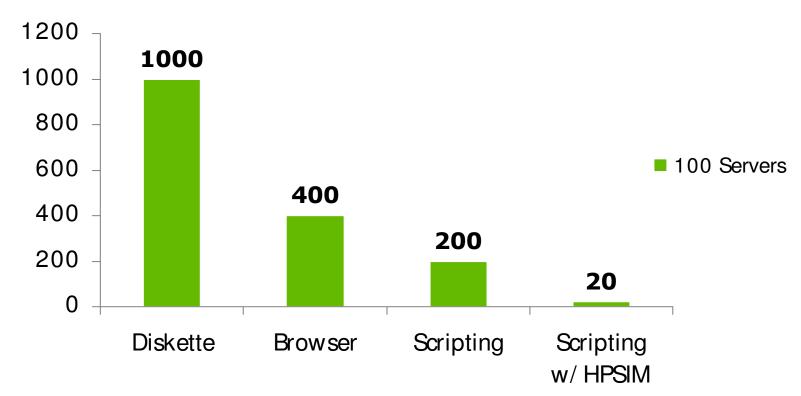






Objective 1: Efficiency

Flashing Time (minutes) for 100 iLO Devices







Objective 2: Effectiveness

- Effectiveness: A measure of the correctness of a task being completed
 - Humans: Good at problem solving
 - Automation: Preferred for boring, repetitive tasks
- Best Practice is to automate the repetitive tasks and check logs/run a query to check correctness





Objective 3: Economy

- Economy: Comparative cost of methodologies
- Labor costs at \$40/hr
 - Physical Diskette Methodology (\$667)
 - iLO Browser Methodology (\$267)
 - iLO Scripting Methodology (\$133)
 - iLO Scripting w/ HPSIM Methodology (\$13)
- Add intangible costs of errors...
- Customer example: Water Services of Phoenix



Overview of Best Practice Categories

- Lights-Out Web Site
- Security
- Scalability
- Deployment
- Performance
- Cost Savings
- Integration (with other tools)
- Data Center
- Get Out Of Jail!



Best Practice:



Know the Lights-Out Management Web Site



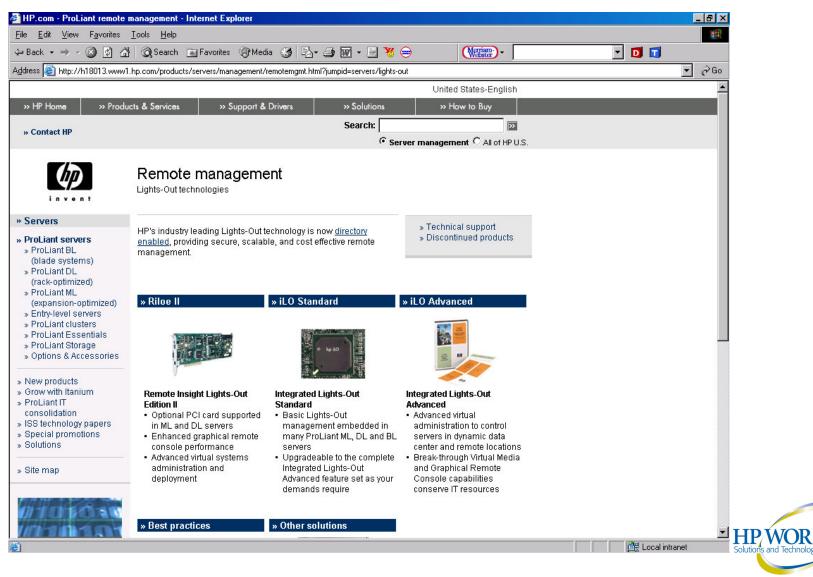
Lights-Out Web Site

- Wealth of information
 - White Papers
 - Updated Firmware and Software
 - User Guides
 - Utilities
- Alias URL: <u>www.hp.com/servers/lights-out</u>



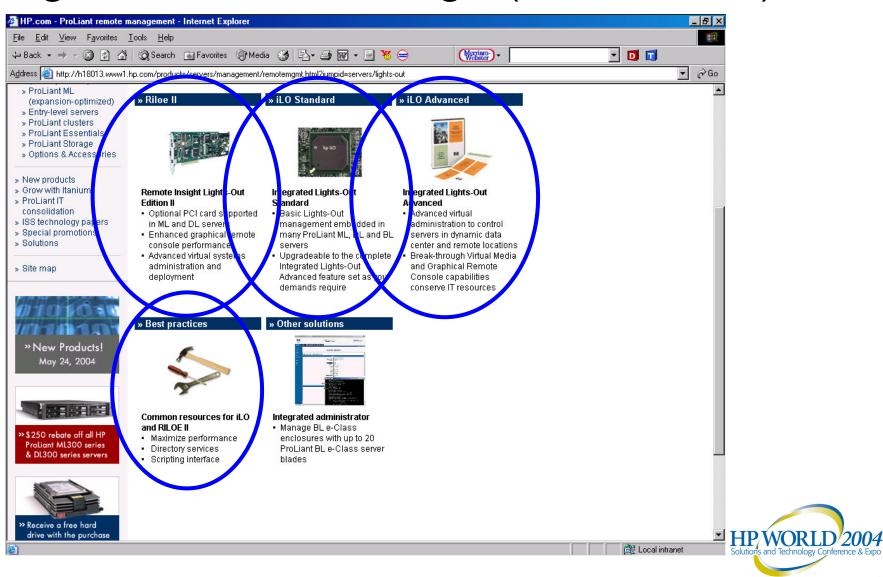


Lights-Out Home Page



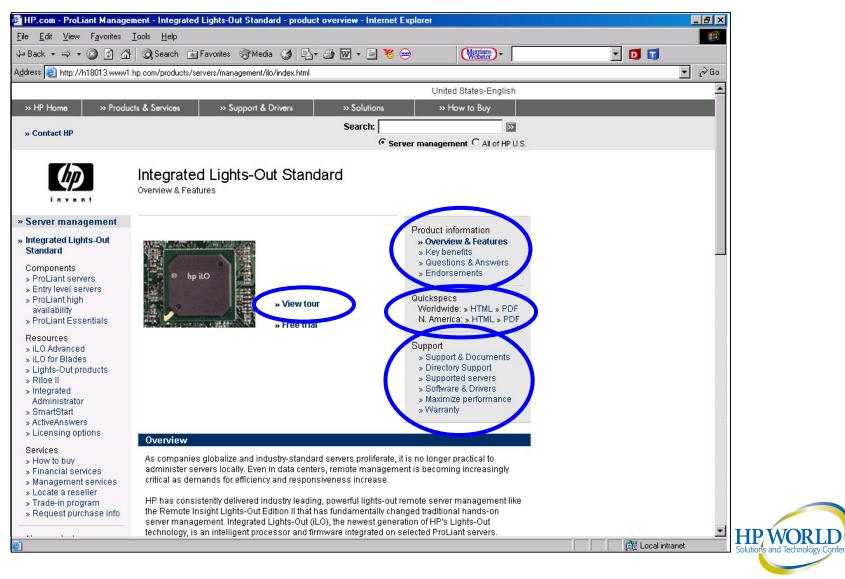


Lights-Out Home Page (scroll down)



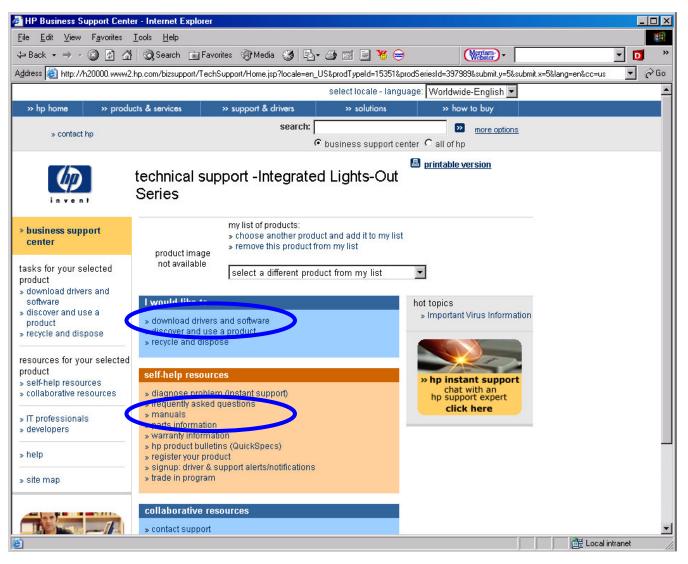


iLO Standard Product Page





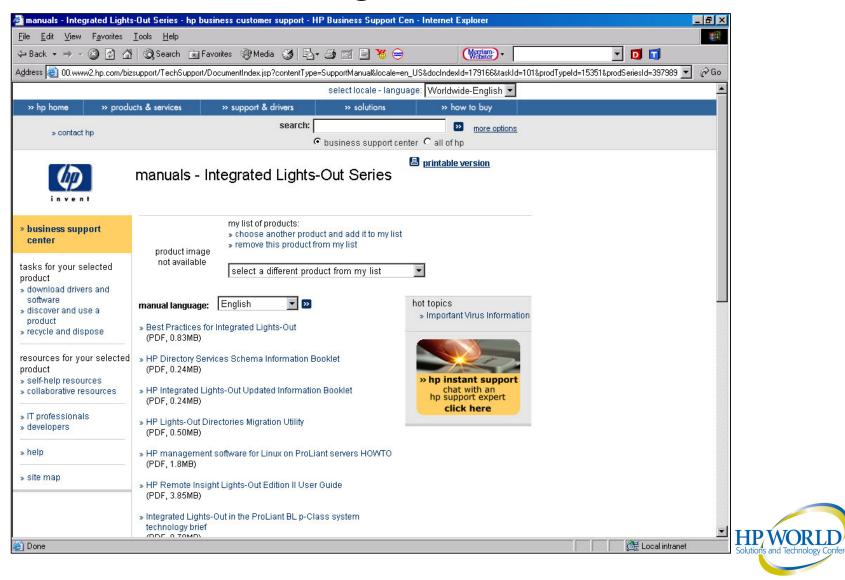
iLO Technical Support Page





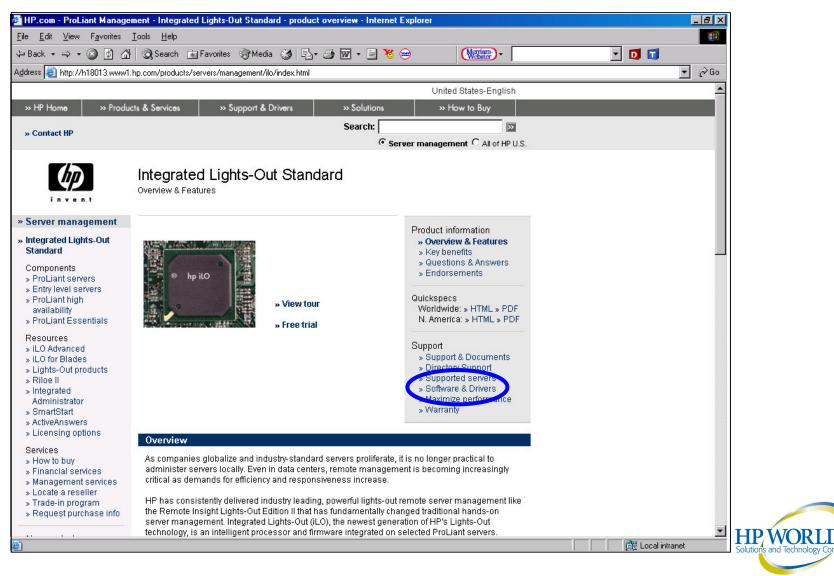


iLO Manuals Page





iLO Standard Product Page



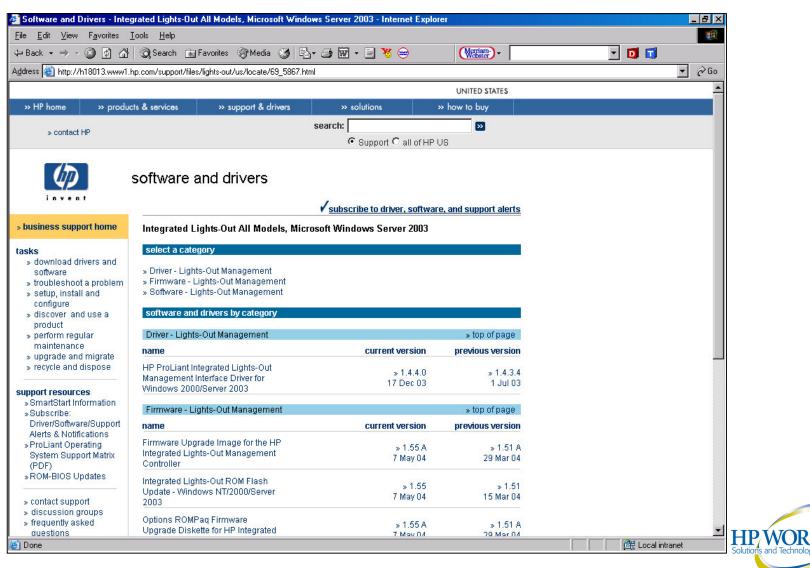


Locate Software and Drivers

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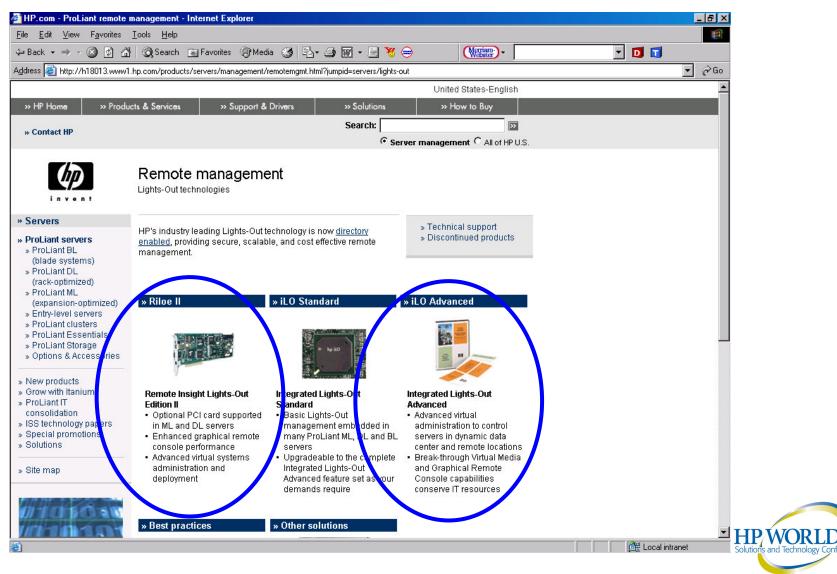


iLO Software and Drivers



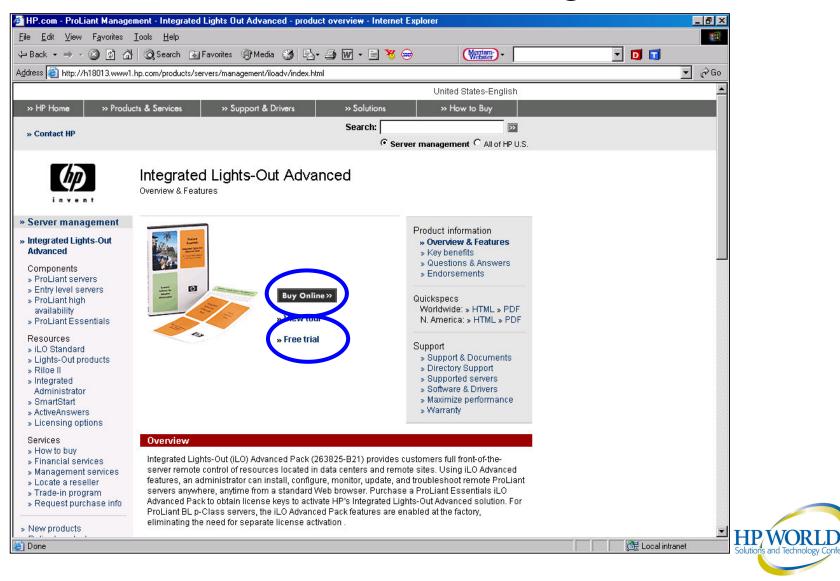


Lights-Out Home Page





iLO Advanced Product Page





Security Best Practice:

Implement Directory Services Support for Lights-Out Management



Implement Directory Services Support

Advantages

- No sharing of Administrator passwords
- Uses the Directories strong password rules
- Immediate revocation of privileges

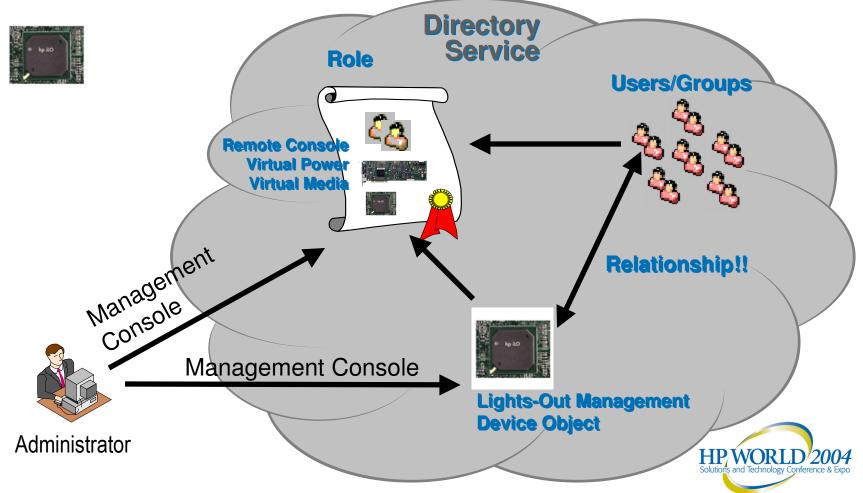
Architectural Objects

- Existing Users and Group Objects
- Lights-Out Management Device Object
- Lights-Out Management Role Object



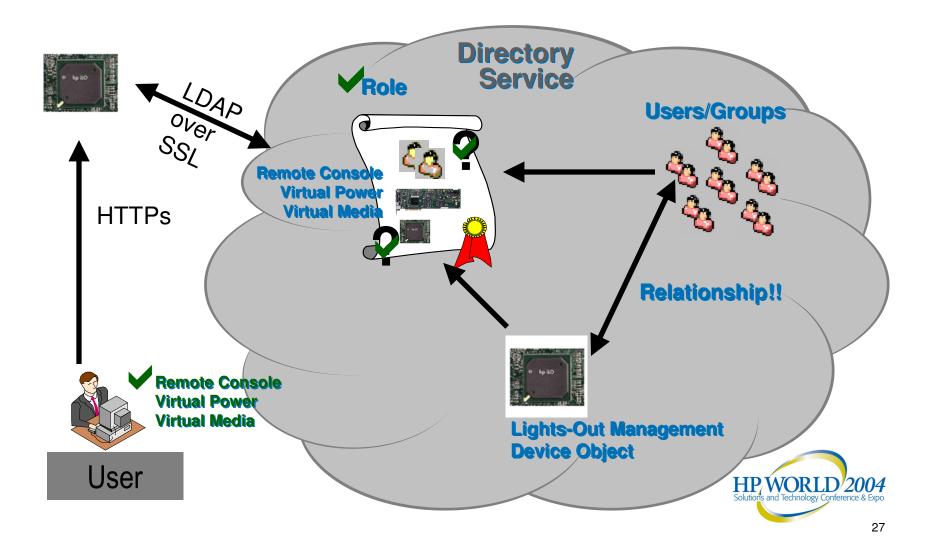


Role, Device, User/Group Objects



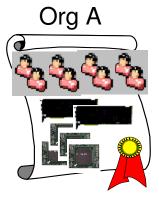


Role, Device, User/Group Objects



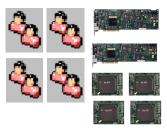
Role and Device Best Practices: A Simple Organization





Admin Users **Remote Console** Virtual Power Virtual Media **Configure Device**

Org A

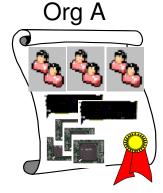




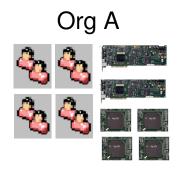


Role and Device Best Practices: A Common Architecture





Admin Users Remote Console Remote Console Virtual Power Virtual Power Virtual Media Virtual Media **Configure Device**





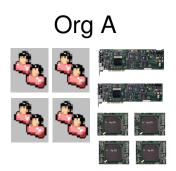
Role and Device Best Practices: **Distributed Support Organizations**

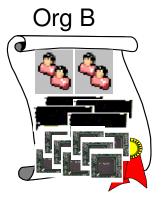


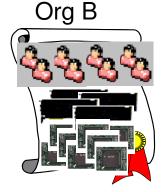




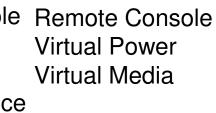
Admin Users Remote Console Remote Console Virtual Power **Virtual Power** Virtual Media Virtual Media **Configure Device**

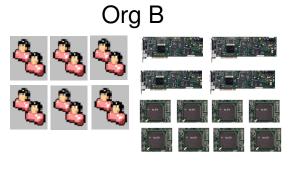






Admin Users Remote Console Virtual Power Virtual Media **Configure Device**









Steps to Directory Services Success

- **Review Schema Changes**
 - see HP Schema White Paper
- Avoid Certificate Problems
 - ensure Domain Controller supports LDAP over SSL
 - common problem
 - see Directory Services White Paper
- Avoid Domain Crossing
 - Have Lights-Out Management Roles and Device objects in the same domain





Security Best Practice:

Use FIPS-Approved Encryption Ciphers



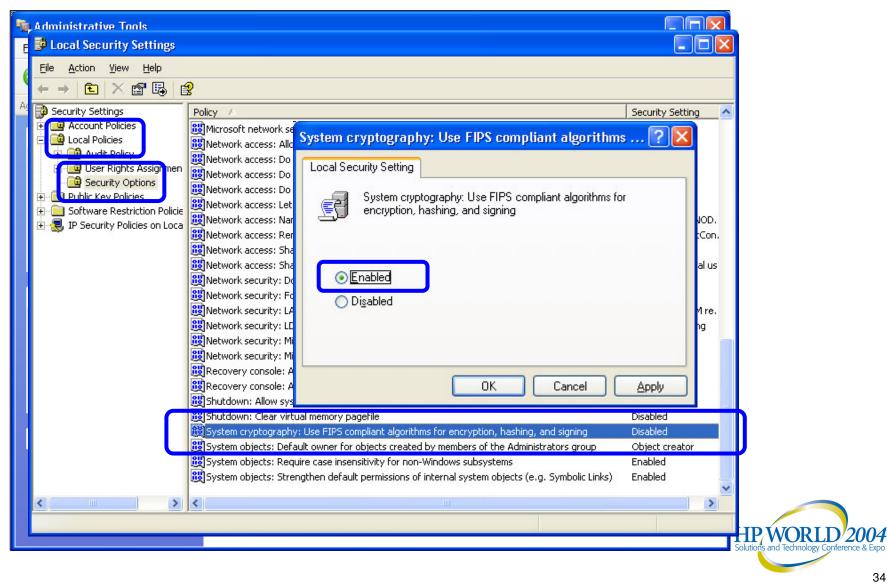
Use FIPS-Approved Ciphers

- Today's iLO and RILOE II support 3DES
- Future Firmware will support AES
- How to require FIPS-Approved Ciphers
 - Easy with XP client
 - Requires registry editing on Windows 2000 client
 - Easy with Mozilla browser





Enabling FIPS on XP Client



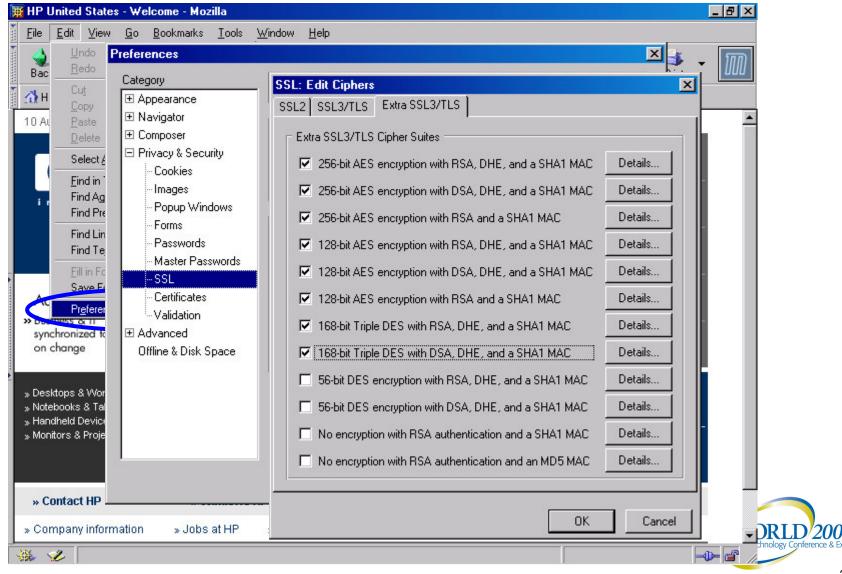


Enabling FIPS on Windows 2000

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DES 56/56					
💼 NULL 🛅 RC2 128/128					
- C 40/128					
C2 56/128 C2 56/128 C2 128/128					
- RC4 40/128					
- 🔁 RC4 56/128					
💼 RC4 64/128 🛅 Skipjack					
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Selecting FIPS Ciphers in Mozilla





Security Best Practice:

Implement Dedicated Management Network



Dedicated Management Network

- Isolate Management Traffic
- Isolate DHCP onto Management Net
- Lock down DHCP to Specific MAC Addresses
- Route SNMP from Agents on Management Net





Scalability Best Practice:

Implement XML Scripting



Implement XML Scripting

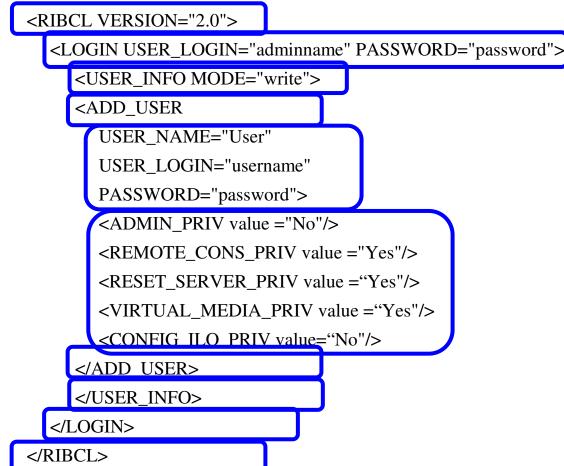
- Easily manage hundreds / thousands of devices
- Primary utility is CPQLOCFG.EXE
- Completely configure Lights-Out device settings
- Control server state, connect Virtual Media
- RIBCL syntax described in User Guides





RIBCL XML Syntax

Add User syntax







Sample XML Scripts

Find in download section of Lights-Out web site

Add User.xml Delete User.xml Get Diagport.xml Get Global.xml Get SNMP IM.xml Get User.xml Mod_Blade_Rack.xml Mod Global Settings.xml Mod User.xml Set Host Power.xml

Change_Password.xml Get All Users.xml Get Directory.xml Get Host Power.xml Get Topology.xml Hotkey Config.xml Mod DiagPort Settings.xml Mod Network Settings.xml Reset RIB.xml UID Control.xml

Clear EventLog.xml Get All User Info.xml Get FW Version.xml Get Network.xml Get UID Status.xml License.xml Mod Directory.xml Mod SNMP IM Settings.xml Reset Server.xml Update_Firmware.xml





CPQLOCFG Utility

- Find in download section of Lights-Out web site
- Command Syntax CPQLOCFG -S <dns> -F <file> -U <user> -P <pwd> -V -C
- Required Parameters
 - -S <dns> the DNS name/IP address of the LOM device
 - -F <file> the name of the XML script file
- Optional Parameters
 - -U <user> specify a user name (overriding the script)
 - -P <pwd> specify a password (overriding the script)
 - -V verbose output to the log file
 - -C check XML grammar only





Scalability Best Practice:

Industry Standard Scripting



Industry Standard Scripting

- DMTF Server Management Working Group
- Platform-independent
- Industry-standard
- Focused on server system hardware
- Command Line Interface protocol
- NDA Session offered here at HP World
 - Session 3802
 - Thursday, 11 AM





Scalability Best Practice:

Directory Services as a Scalability Best Practice and the Migration Utility



Directory Services and Scalability

- User databases on every Lights-Out device = low scalability
- Scripting tools help
- Better answer is Directory Services integration





Migration Utility for Directories

- Find in download section of Lights-Out web site
- Walks through migration steps
 - Discovery
 - Firmware update
 - Naming LOM devices
 - Creating LOM device objects
 - Associating LOM device objects to Role objects
 - Configuring iLO / RILOE for Directory support
- Tested in labs on 150 devices
- Customer reports of migrating 500-1000 devices





Discovery Process

- IP Scanning may be seen as a security threat
- Give heads up to network monitoring team – Turn off IP scan check for Discovery client?
- Migration Utility can save Discovery results - No need to re-run each time.



Deployment Best Practice:





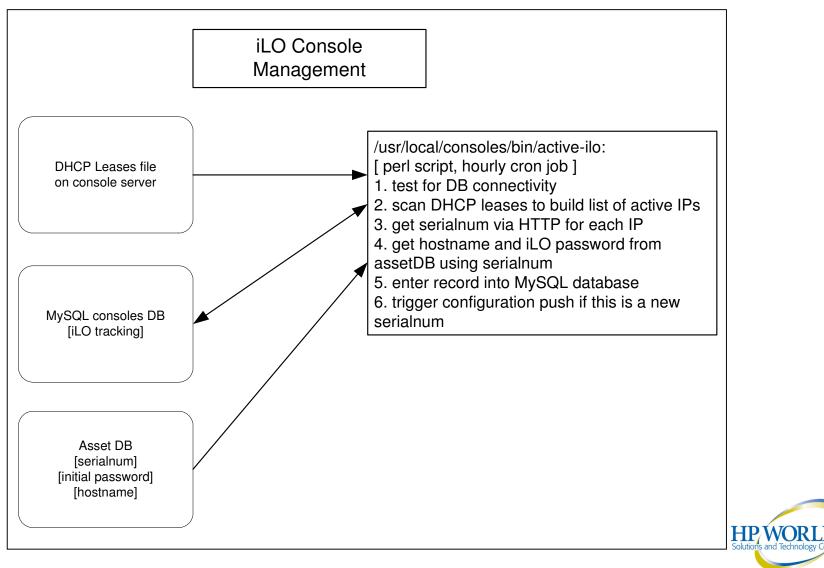


Lights-Out and Deployment

- Real customer example asked to be anonymous
- Perl scripts interact with Lights-Out devices
- Detailed on following slide



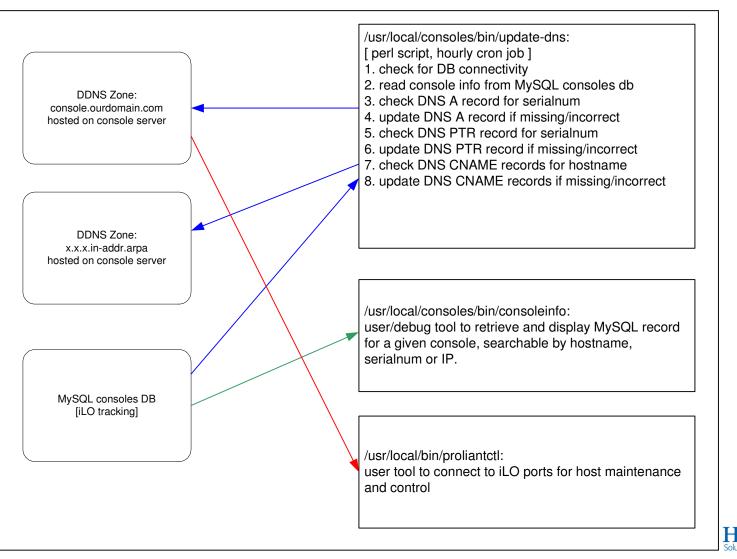
Customer's Deployment Flow Diagram





Customer's Other Management Processes using Lights-Out







Deployment Best Practice:







Bar-Coding and Deployment

- Unique login data on Default Network Settings Tag
- Data is human-readable and bar-coded for automation
- Read bar-code data into customer databases, spreadsheet, or directly into web UI
- See Appendix A of "Best Practices for Integrated Lights-Out" for details on using Perl and barcoding



Deployment Best Practice:







Virtual Media and Deployment

- Plug in power and two network cables
- Almost all OSes can be deployed remotely via Virtual Floppy
- Windows Server 2003 and Red Hat Linux 7.3+ can be deployed remotely via Virtual CD
- Scriptable Virtual Media (new for iLO 1.60) makes remote deployment easier and faster





Scriptable Virtual Media

Example XML script for Scriptable Virtual CD

<RIBCL VERSION="2.0">

```
<LOGIN USER_LOGIN = "adminname" PASSWORD = "password">
```

```
RIB_INFO MODE - "write">
```

<INSERT_VIRTUAL_MEDIA "CDROM" IMAGE_URL = "http://servername/path/to/file"/>

<SEI VM SIAIUS DEVICE = "CDROM">

```
<VM BOOT OPTION value = "BOOT ONCE"/>
```

<VM WRITE PROTECT value = "Y"/>

</SET_VF_STATUS>

</RTB INFO>

```
<SERVER INFO MODE="write">
```

```
<SET HOST POWER HOST POWER="Yes"/>
```

</SERVER_INFO>

</LOGIN>

</RIBCL>

See User Guide for more information



Deployment Best Practice:

Using Static IP Bay Configuration for Blades



Static IP Bay Configuration for Blades

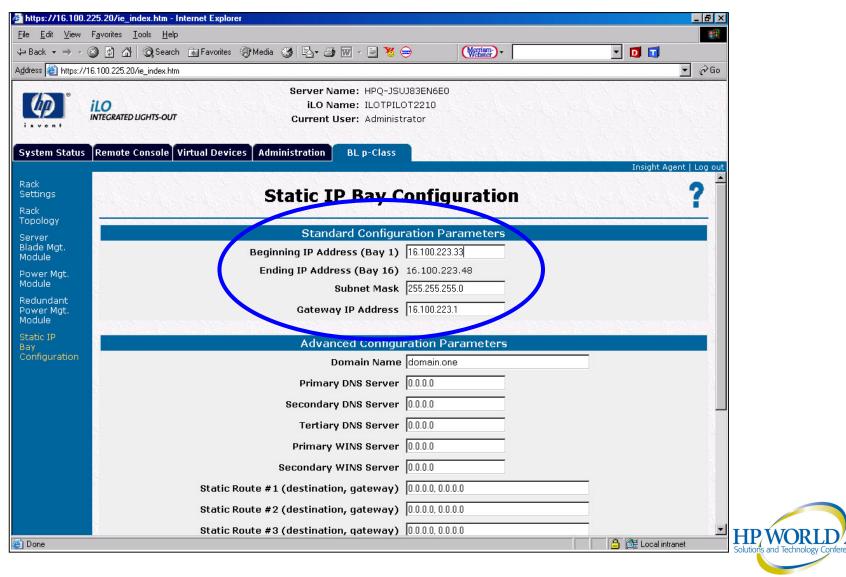


- Some customers prefer Static IP addressing
- Now easier for blades with iLO 1.60 firmware
- Define starting Static IP address for first server
- Check which bays should participate
- iLO assigns remaining Static IP addresses
- Saves 7x to 15x the effort
- See iLO User Guide for more information



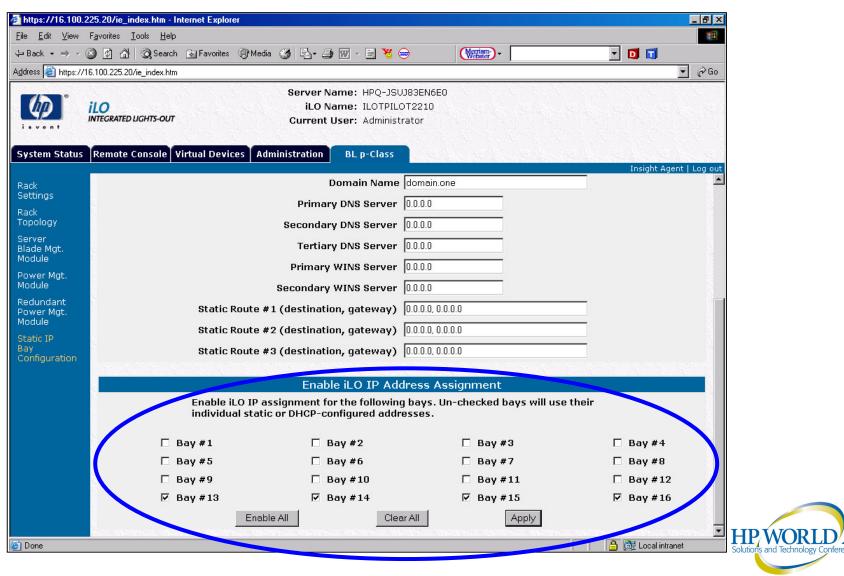


Static IP Bay Configuration





Static IP Bay Configuration



Deployment Best Practice:

Static IP Assignment via Local Scripting



Static IP Addressing via Local Scripting



- Some customers prefer Static IP addressing
- Assign iLO Static IP addressing via local scripting
- CPQLODOS for DOS
 - PXE, Physical Floppy, Virtual Floppy, RDP
 - Part of the SmartStart Scripting Toolkit
- HPONCFG for Windows and Linux
 - Run on host OS
 - Launch after automated OS deployment
 - Uses host OS security
- Neither tool requires Lights-Out username/password



Performance Best Practice:







Remote Console Performance

- Strong correlation between customer satisfaction and optimized configuration
- RILOE II = 266 MHz
- iLO = 66 Mhz
- Embedded iLO needs low hardware costs





Optimize Server Display Settings

- No Background or Pattern
- 800x600 or 1024x768 display resolution
- 256 color or 24 bpp color depth
- Turn off menu animation





Optimize Server Mouse Settings

- Settings to Optimize
 - No Pointer Scheme
 - No Pointer Shadow
 - Speed slider in middle
 - No Mouse Acceleration (NT and 2000)
 - No Advanced Pointer Precision (Windows 2003)
 - Turn off Mouse Trails and Snap-To Default Button
- Use Mouse Optimization (HPLOMOPT) or Online Configuration (HPONCFG) utilities to automate





Optimize Client

- Recommend 700+ MHz client
- 128 MB RAM
- Client screen resolution larger than server
- Mouse speed to middle
- Turn off mouse acceleration / advanced pointer precision





Use Terminal Services Pass-Through

- New feature in iLO 1.50 firmware
- Removes "Try Terminal Services First" step
- iLO will select highest performance method
 - Terminal Services Pass-Through if configured / functional
 - iLO Remote Console at other times
- POST through Blue Screen functionality
- Integrates best features of both
 - Performance of Terminal Services
 - Always available functionality of iLO
 - Security of dedicated management network



Performance Best Practice:

Virtual Media Performance





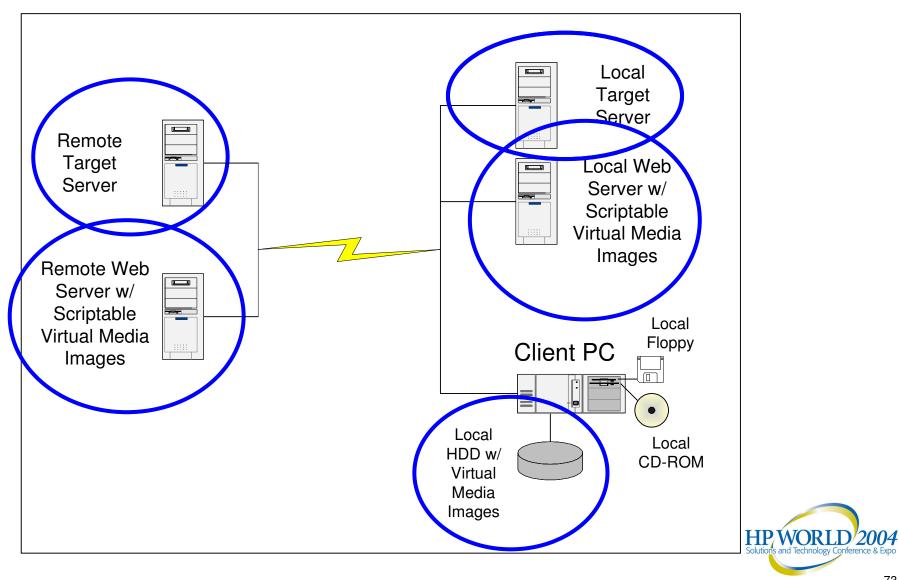
Virtual Media Performance

- Virtual Media can benefit from Best Practices
- Use Image Files whenever possible -4x improvement for Virtual Floppy images v. physical
- Have Images "close" to client when using the Virtual Media applet (interactive)
- Have Images "close" to the target server when using Virtual Media scripting





Virtual Media Performance





Performance Best Practice:

Use CLI or XML for Simple Operations



Use CLI or XML for Simple Operations

- CLI faster than web UI
 - Power On / Off
 - Reset Server
- Use Saved Sessions w/ PuTTY
- XML Scripting also faster for server control
 - Power On / Off
 - Especially for 1 to many Servers





Cost Savings Best Practices:

*iLO Advanced License *Network Infrastructure *IT Dept Charge-Backs





iLO Advanced Acquisition Cost

- iLO Advanced licensed per server
 - linear scalability w.r.t. cost and implementation effort
 - better solution is volume licensing options
- Volume Licensing Options
 - Activation Key Agreement
 - Flexible Quantity Kits
- See the web site

<u>www.hp.com/servers/proliantessentials</u> and click on Volume Choices for more information





Activation Key Agreement

- Work with account manager and contracts group
- Purchase iLO Advanced tracking license with each server
- Negotiated price per server usually less than cost of a single license key
- Same key used for all servers – enables easy scripted deployment of keys
- Best for customers who
 - purchase licenses over time
 - -want a single, organization-wide key





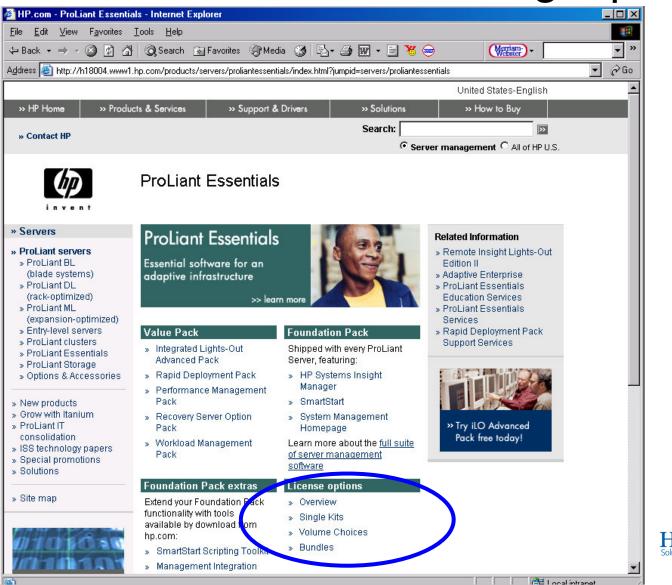
Flexible Quantity Kits

- Customers specify exact number of licenses needed
- Receive key legally valid for that number of servers
- Negotiated price per server usually less than cost of a single license key
- Same key used for all servers - enables easy scripted deployment of keys
- Best for customers who
 - need a large, one-time purchase
 - purchase quantities on a quarterly basis
 - -want a single, organization-wide key





ProLiant Essentials Licensing Options







Network Infrastructure Costs

- Implement a cheap rack-level switch
 - management is not bandwidth intensive and intermittent
 - use rack switch, up-link to data center or core switch
- Eliminate the extra port
 - not for every customer
 - iLO Shared Network Access
 - low bandwidth, shares network cabling with main NIC
- IT charge-backs
 - monthly/annual charge per IP address
 - a barrier to implementing Lights-Out Management
 - push for lower charges for management ports





Integration Best Practice:

Integration with HP Systems Insight Manager

HP Systems Insight Manager **Example Integration Points**



- Lights-Out devices discovered
- Lights-Out status displayed as an icon
- Links to Lights-Out devices
- Lights-Out devices send Lights-Out SNMP traps
- Lights-Out devices forward SNMP traps from **Insight Management Agents**
- iLO Advanced License information discovered and displayed



HP Systems Insight Manager Management Processor (MP) Status



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● V Demo Systems		cca15110 Printer cca15111 Printer	16.101.169.17 16.101.169.58	HP Jetdirect HP Jetdirect		
👽 DemoList1		hpsim Server	16.101.170.45	ProLiant DL360 G2	Microsoft Window	
V DemoList2		mnhap Server	16.101.169.135	ProLiant ML350	Microsoft Window	
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iLO Login Screen - linked from HP Systems Insight Manager

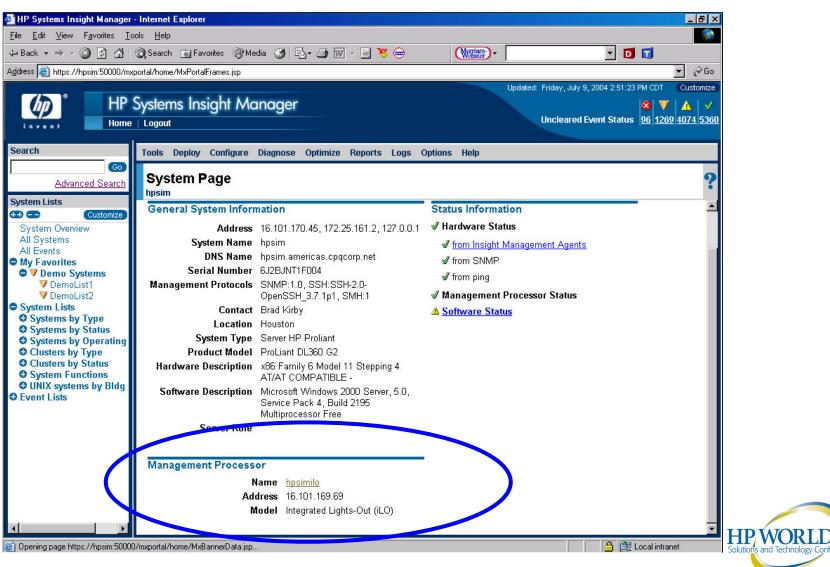


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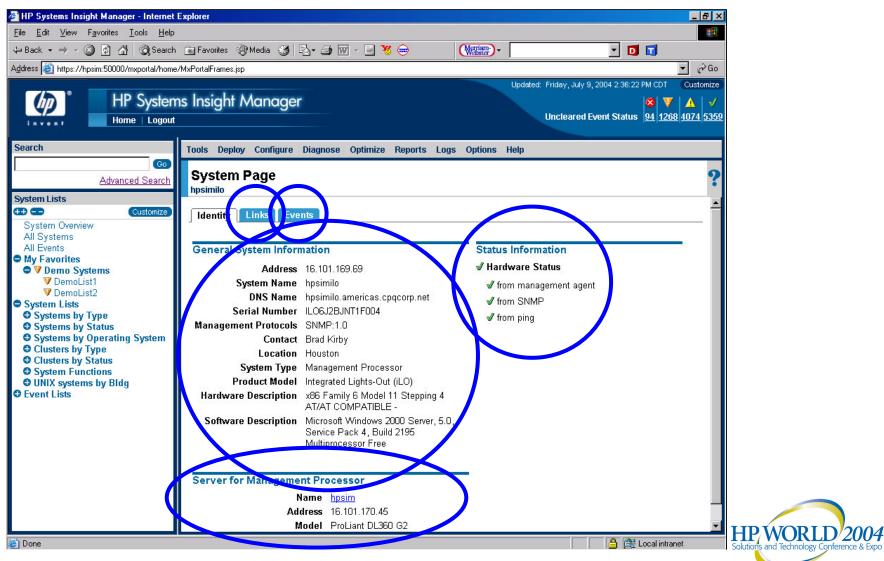
2004

Server System Page with MP information





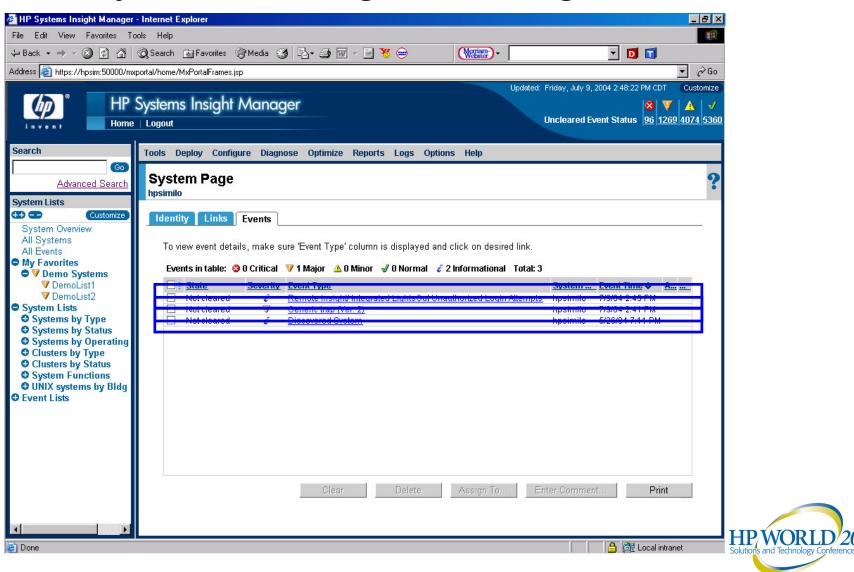
Page in HP Systems Insight Manager





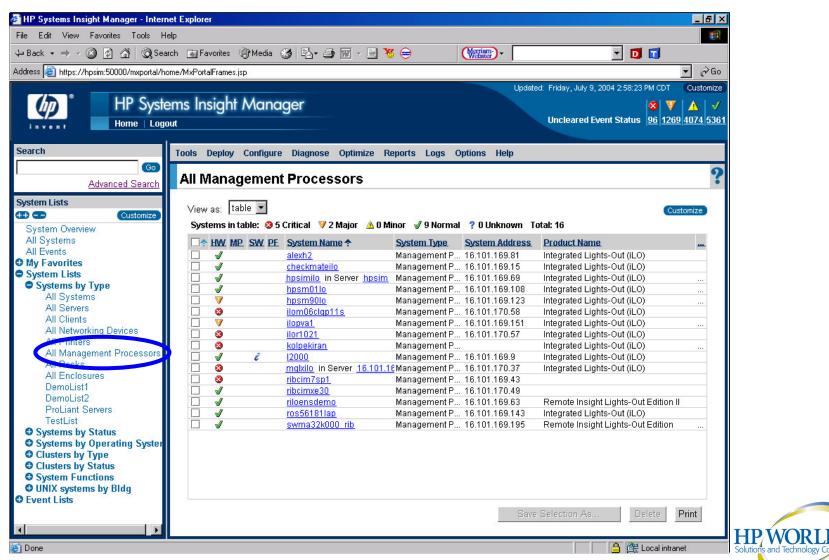
Lights-Out Events Screen in HP Systems Insight Manager





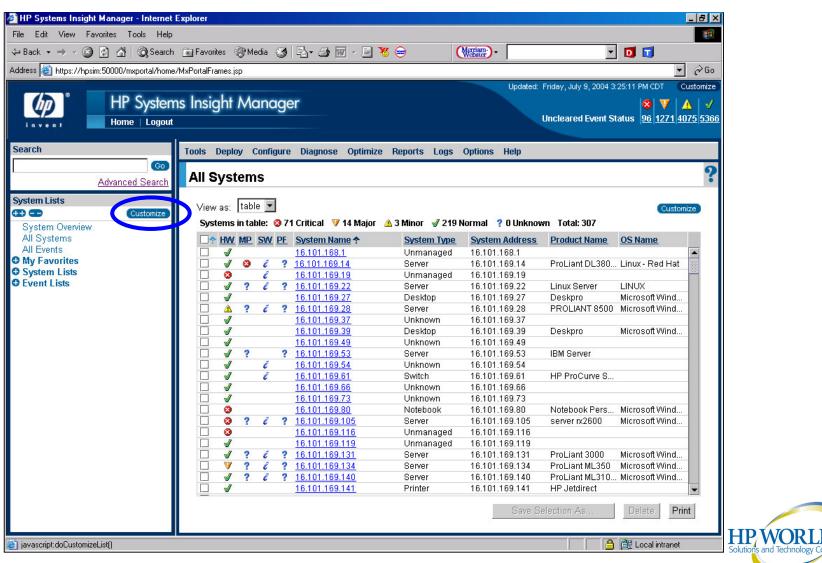
All Management Processors System List





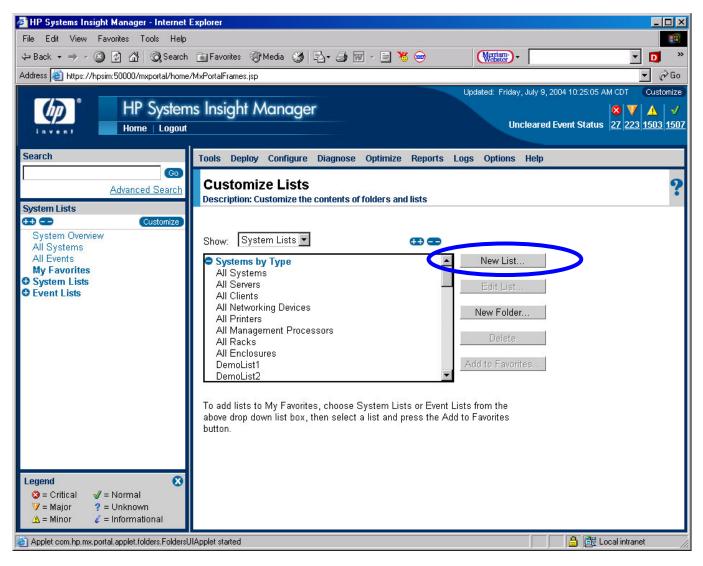


Creating a Custom List





Creating a New Custom List







Defining List Criteria

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Saved Custom List and Results

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Creating a New Custom Command

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Defining a New Custom Command

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Integration Best Practice:

Integration with HP Remote Deployment Pack (RDP)

RDP and Lights-Out Integration **Points**



- Server power control via Lights-Out
- Lights-Out properties in RDP
- HP-developed RDP scripts for Lights-Out Management
- Lights-Out use of System Tokens in scripts





Server Power Control via Lights-Out

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Lights-Out Properties in RDP

Computer Properties			×
Computer Properties			
All All	Model:	Remote Insight Lights Out Edition	
	Firmware version:	1.55	
Services	Firmware date:	3/02/2004	
	IP address:	10.10.1.126	
	Subnet mask:	255.255.255.0	
Devices	DNS name:	ILOT520PILOT2	
	DNS IP:	10.10.1.3	
<u>_</u>	Gateway IP:	10.10.1.3	
	MAC address:	000F207A0384	
Location	Telenet port:	23	
	HTTP port:	80	
<u> </u>	HTTPS port:	443	
Bay	User name:	Administrator	
	Password		
Lights-Out			
		OK Cancel Help	



HP-Developed Scripts using Lights-Out Management



- Lights-Out configuration run via RDP script
- Mouse optimization run via RDP script
- Working on using Lights-Out Scriptable Virtual Media during the RDP process





Use of System Tokens

- System Tokens are like environment variables
- Tokens interesting to Lights-Out

%ID%	Unique Computer ID generated by the Deployment Server
%IPNAME%	Full DNS name of the computer
%NAME%	Complete computer name as displayed in the console
%NICyIPADDR%	IP Address for NIC y (y=1-8)
%NICyIPNETMASK%	Netmask for NIC y (y=1-8)

- Idea to use System Tokens to derive Lights-Out settings
 - Use %NAME% and append '_I' or '_R' for LOM DNS
 - Derive LOM IP Address from %NICyIPADDR%





Integration Best Practice:

Windows Server 2003 Emergency Management Services (EMS)

and Lights-Out Management Integration

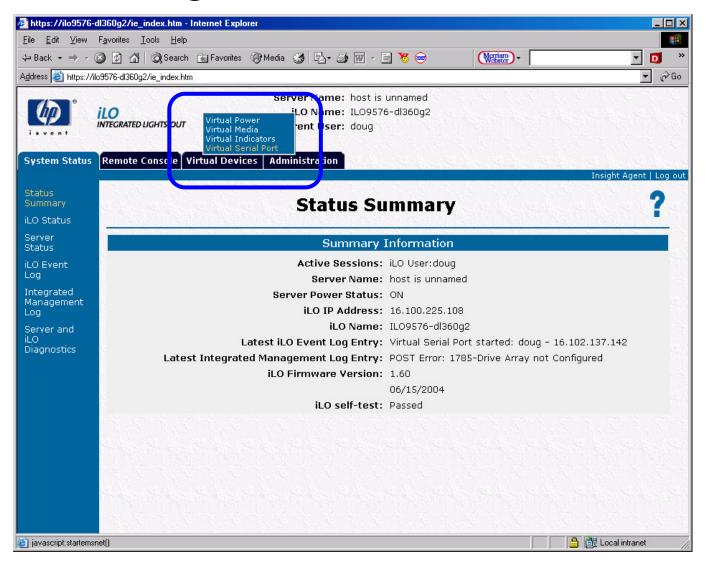


- Lights-Out team also works with OS vendors
- EMS originally conceived as serial connection only
- Lights-Out team worked with Microsoft to extend the specification to include Virtual Serial Port
- Allows Lights-Out team to make EMS available over the network





Launching Virtual Serial Port







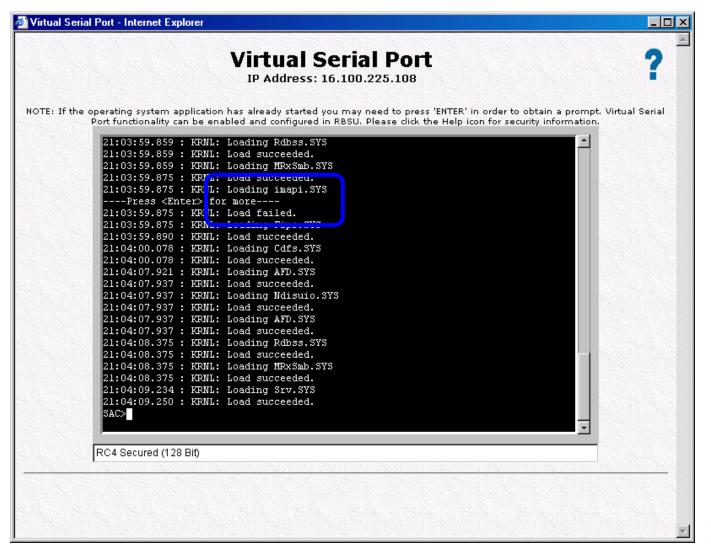
Running EMS ? Command







Output of EMS 'd' Command







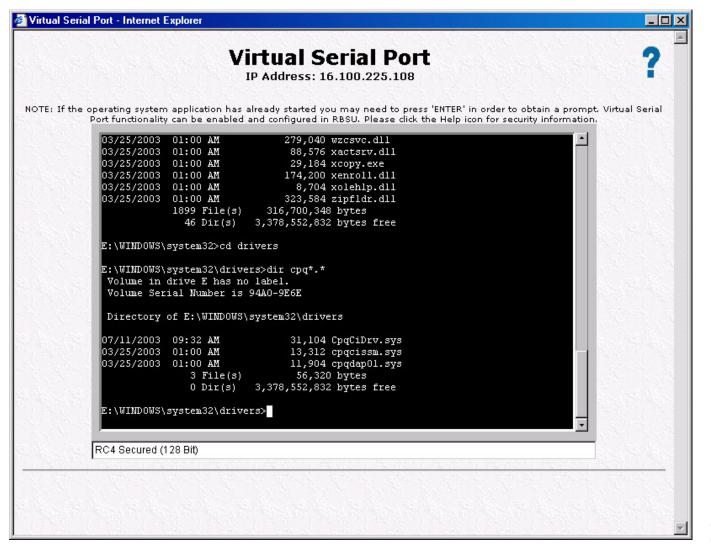
Output of EMS 't' Command

the operating system application has already started Port functionality can be enabled and configured	200			
Port functionality can be enabled and configured				
PageFile: \??\E:\pagefile.sys				
Current Size: 393216 kb Tota	al Used: 4488	kb Peal	z Used 4608	3 kb
Memory: 261664K Avail: 164672K Tota	alWs: 105788K Ir	nRam Kerne	el: 1768K P:	7020K
Commit: 73572K/ 47776K Limit: 6352				
Press <enter> for more User Time Kernel Time Ws I</enter>	Faults Commit H	Pri Hnd Th	nd Pid Name	
28328	36361			Cache
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0:00:00.031 0:00:00.125 2496	816 796		8 908 svcho	
0:00:00.000 0:00:00.031 3580	921 3196		6 1032 svcho	
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Output of EMS CMD Prompt





Data Center Best Practices:





Cool the Hardware, not the Admins

- Data center is not a comfortable place
- Administer from your desk
- Lock the data center
- Make human presence in the data center a rare thing
- Turn the Lights Out.





Wireless LAN v. Crash Cart

- Crash cart: Monitor, keyboard, mouse, stack of CDs and disks
- Roll around to service servers in the data center
- Better to diagnose remotely before going to the server
- Wireless laptop with Lights-Out Management more functional than Crash Cart
 - No cables to connect (or misconnect)
 - Intelligent Management Processor on system board
 - Laptop hard drive of images instead of stack of floppies and CDs



Get Out of Jail! Best Practices:



Virus / Worm Response via Lights-Out



- November 22, 1988 Internet Worm released, networked computers under assault
- Typical worm response
 - isolation / quarantine
 - repair
- Lights-Out is an excellent tool to battle worm
 - HP Lights-Out products proven resilient in the face of network events
 - Dedicated, secure Management network can be isolated from the infected network



"Just as one should have contingency plans in case of fire, those plans must also include worm attacks.

One should always assume that, in the end, one's computers may be highly disrupted by an electronic attack. To deny this would be folly."

Nicholas Weaver, University of California, Berkeley



Recover from Lost Lights-Out Password



- Configured for Directory Services...?
- Use OS Online Configuration Utility (HPONCFG)
 - create a new account or change existing password
 - no system downtime
- Reboot Server and use F8 RBSU
 - create a new account or change existing password
 - requires system downtime
- Use iLO Security Override Switch
 - Turns off login password requirement
 - requires system downtime... by the book
- Reset RILOE II to Factory Defaults
 - All settings, including userid/password set to Factory Defaults
 - requires system downtime and board to be removed





Recover from Failed iLO Flash

- Try to login and reconnect to iLO, try to flash again
- Try to flash using the OS Online Flash Component
- Use FTP-Based Flash Recovery
 - FTP flash only available if iLO reset during previous flash
 - Detailed instructions in iLO User Guide, Appendix A
 - Try to Ping the iLO
 - Connect to iLO via FTP
 - Login with username 'flash' and password 'recovery'
 - Put drive:\path\filename
- Use the ROMPaq diskette
 - Setting the Security Override Switch may be required

HP/WOR



"Why is it listeners always know when the speaker should stop and he/she seldom does."

Malcolm S. Forbes





Other Related Lights-Out Sessions

- Successful Techniques for Lights-Out Management with HP ProLiant Servers.
 - Monday:

Wednesday:

- 8:00 AM to 12:15 PM (#4024) 8:00 AM to 12:15 PM (#4024B)
- 2:00 PM to 6:15 PM (#4024A) 1:15 PM to 5:30 PM (#4024C)
- NDA Session (#3802) on DMTF CLP

- Thursday: 11:00

ASE NDA Demos in N427D

- Monday
 - 9:30 AM to 10:45 PM
 - 5:15 PM to 6:30 PM
- Wednesday
 - 8:00 AM to 9:15 AM
 - 3:45 PM to 5:00 PM

Tuesday

- 8:00 AM to 9:15 AM
- 1:30 PM to 2:15 PM
- Thursday
- 11:00 AM to 12:15 PM
- 5:15 PM to 6:30 PM



Wrap-Up

- Discussed twenty-seven Best Practices
- Payoff
 - Efficiency
 - Effectiveness
 - Economy
- Call to Action
 - Select three Best Practices
 - -Write up your plan to implement these Best Practices
- What questions do you have?



