

**Automated Performance  
Management Advice  
Using Computational Intelligence**

**#34**

**Adam Grummitt  
adam@metron.co.uk**



# Performance Management

- **Measurement**
  - Monitor present behaviour
  - Alarms & alerts
- **Analysis**
  - Analyze past behaviour
  - Bottlenecks, trends & advice
- **Planning**
  - Predict future behaviour
  - Analytical models & scenarios

# Computational Intelligence

- **Artificial intelligence**
  - Perhaps better thought of as “Synthetic”
- **Expert systems/ KBIS**
  - Rule base + inference engine
- **Knowledge base for Machines**
  - Rules, Examples, Models
- **Advice systems**
  - Stats, correlations, patterns, significance



# Advice

## Simulation

Memory & Cache/ Batch

## Stats

Peaks, correlations

## Domains

Oracle, Sybase, SAP

## Neural Net

WL Growth/ Alert Thresholds

## KBIS

Results interpretation

## Expert

Shadow/Cluster/ Dynamic share

## Stats/KBIS

Best peak period window selection

## Health Check

Bottleneck analysis



Metron's ATHENE V1.0 Decision Support

Component <secs>	Type	Required	Desirable	Baseline	Projected Response Times	
		Resp.Time <secs>	Resp.Time <secs>	Resp.Time <secs>	1 ONE	2 TWO
SYSTEM	tp	-	-	0.05	0.05	0.05
SPOOLERS	tp	-	-	0.44	0.44	0.44
TP1	tp	0.80	0.70	0.64	0.70	0.80
TP2	tp	4.50	4.00	2.25	2.56	3.20
BATCH	ba	725.00	700.00	574.10	624.15	682.91

Explanation of Causes

Increase in arrival rate of TP1 affected

Itself by increasing:

Queueing at the CPU by 10.05%  
 Queueing at DA20 by 23.11%  
 Queueing at DA22 by 17.85%

TP2 by increasing:

Queueing at the CPU by 14.28%  
 Queueing at DA20 by 21.94%  
 Queueing at DA22 by 19.58%

Increase in MPL of BATCH affected

Itself by increasing:

Queueing at DA23 by 9.42%

Summary of Recommendations

- 1 Move 100% of the I/O generated by TP1 from DA20 to DA21 to reduce:  
 Queueing at DA20, reducing the response time of itself and TP2
  - 2 Move 100% of the I/O generated by TP2 from DA22 to DA12 to reduce:  
 Queueing at DA22, reducing the response time of itself, TP1 and BATCH
  - 3 Upgrade the CPU from 3980 to SX450-10 to reduce:  
 Busy time at the CPU, reducing the response time of TP1, TP2 and BATCH
- This expensive operation is only necessary if you feel that the response time of BATCH really must be better than within 5% of the target.

Benefits of Recommendations

Workloads that Reduction of Exceeded Targets Response	Target Response <s>	Excess Response <s>	New Response <s>	% Excess
TP1	0.70	0.40	0.67	107.8
TP2	4.00	1.28	3.18	164.1
BATCH	700.00	62.70	718.29	70.8

Metron's PERSEUS 8.00 TP Message

Application : IND1TLM3  
Message Pair : E-ADD-A Type: Query

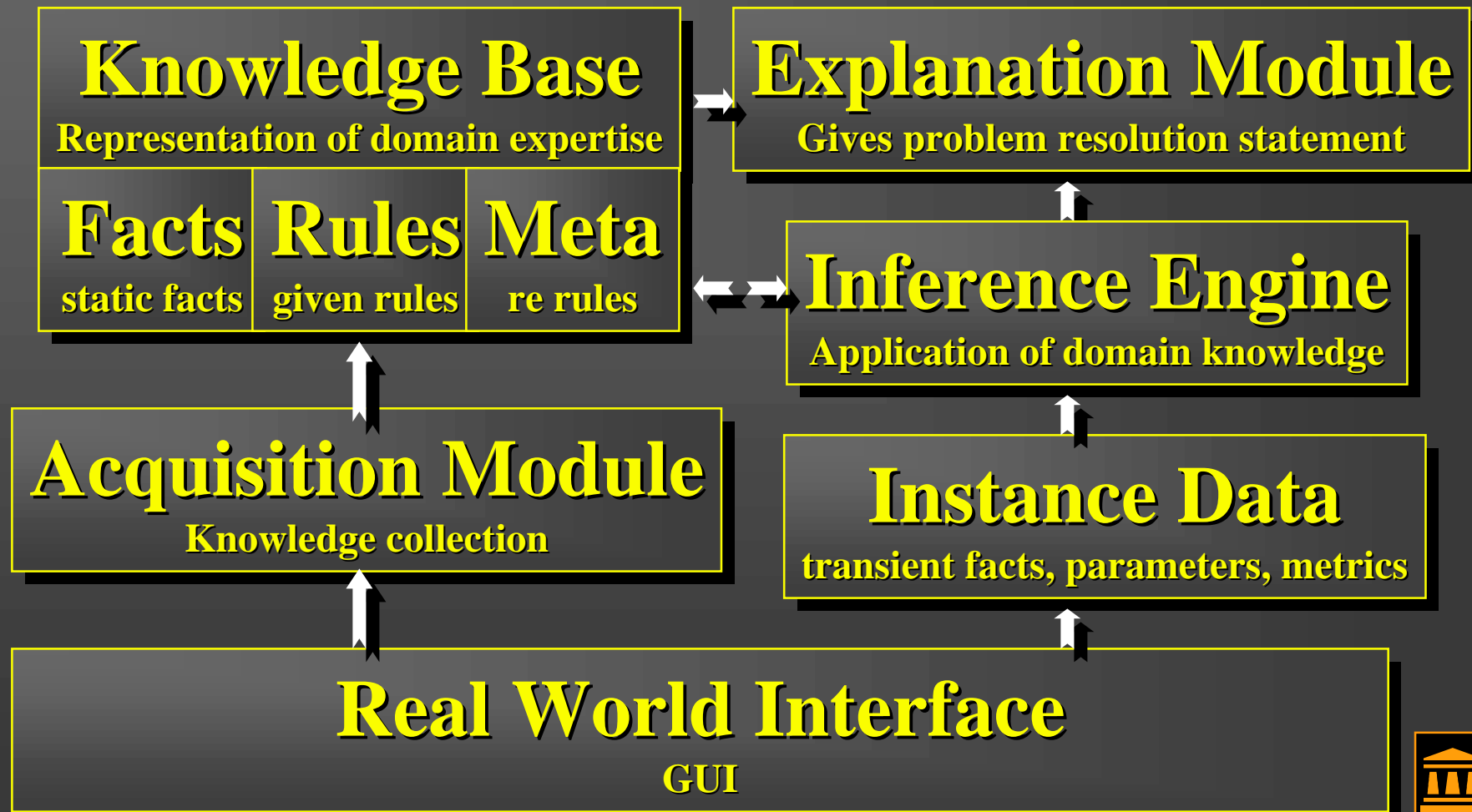
Data Description User/Default Values

Significance H  
Multiphase Y  
Computing Intensity H  
Programming Language COBOL  
Av.Day Think/Type Time (s) 30  
Av.Day Message Pairs/Hr 1  
Av.Day No. Active Terminals 1  
Av.Day Desired Response (s) 0.5  
Av.Day Maximum Response (s) 1.0  
Av.Day Interval (s) 3600

Time (s) 30  
Pairs/Hr 8  
Terminals 1  
Response (s) 1.0

Pk.Day Maximum Response (s) 2.0  
Pk.Day Interval (s) 450  
Conv.I/O Logical Reads 0  
Conv.I/O Logical Writes 0  
Conv.I/O CAFS searches 1  
IDMS I/O Keyed Find/Obtain 0  
IDMS I/O Keyed Store 0  
IDMS I/O Keyed Modify 0  
IDMS I/O via Find First 0  
IDMS I/O via Oth Find/Obtain 0  
IDMS I/O via Store 0  
IDMS I/O via Modify 0  
IDMS I/O via Erase 0  
IDMS I/O via Connect/Disconn 0  
IDMS I/O CAFS Searches 0  
Total DML statements obeyed 0

# KBIS Structure



# Knowledge Base for Machine Learning

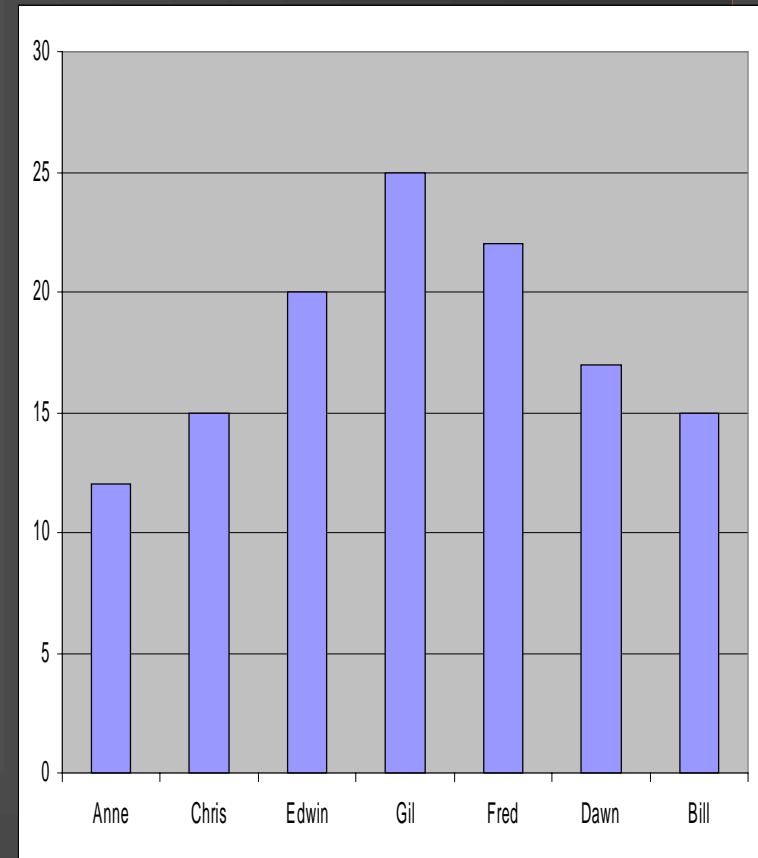
- **Rote**  
spoon-fed correct decisions
- **Advice**  
general advice with likelihood attached
- **Induction/Analogy**  
specific examples are used as a basis for improvement/extrapolation
- **Explanation Based Learning**  
analysis of a set of given examples to guide future problem solving
- **Case Based Reasoning**  
previous experiences are recalled and adapted to resolve new ones
- **Model Based Reasoning**  
models are constructed from both first and second principles
- **Neural Networks**  
each node performs a simple computation operation independently





## Basic Series Stats

- 12, 15, 20, 25, 22, 17, 15
- $N = \text{no. of values} = 7$
- Max value = 25
- Min value = 12
- $\Sigma = \text{Sum} = 126$
- Average = mean =  $\Sigma / N = 18$
- Mode (most popular value) = 15
- Median (value that splits series) = 17



## Deviations

12, 15, 20, 25, 22, 17, 15      Average = 18

deviances = 6, 3, 2, 7, 4, 1, 3      AD = 3.7

devs squared = 36, 9, 4, 49, 16, 1, 9

$\Sigma$  devs squared = 124

$s^2 = \text{variance} = \Sigma \text{ devs squared} / N = 17.7$

$s = \text{Standard deviation} = \sqrt{s^2} = 4.2$

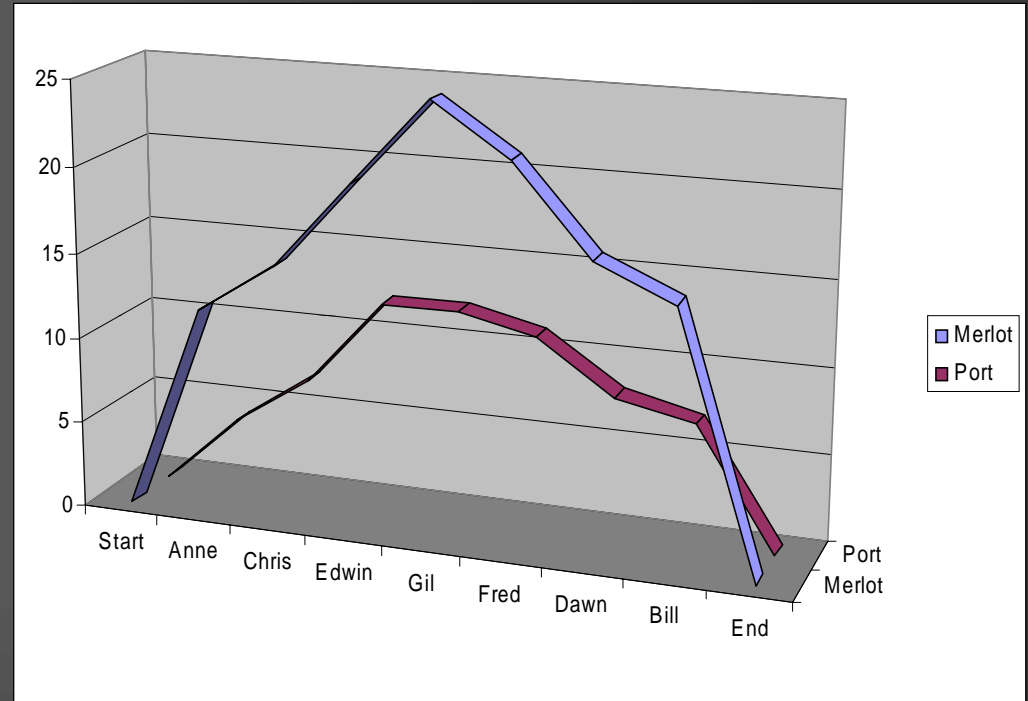
$s_p = \text{Standard deviation sample} = 4.5$

$s_p = \text{SQRT} [n S x^2 - (Sx)^2] / [n(n-1)]$



# Port estimates

	M	P
Anne	12	4
Chris	15	7
Edwin	20	12
Gil	25	12
Fred	22	11
Dawn	17	8
Bill	15	7



	Merlot	Port
skew	-0.8	-0.5
kurt	-0.4	-1.1
correlation	0.98	

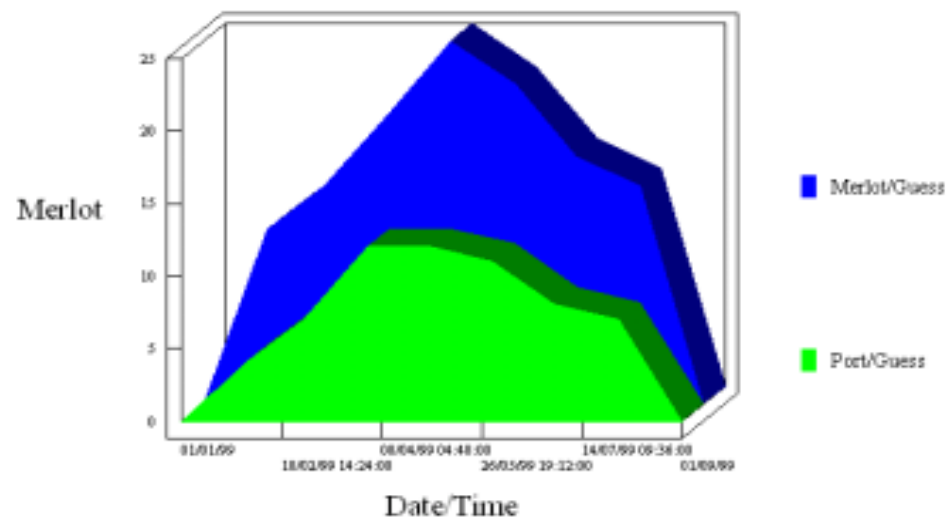




	Date/Time	Merlot/Guess	Date/Time	Port/Guess
1	19990101\000000	0.00	19990101\000000	0.00
2	19990201\000000	12.00	19990201\000000	4.00
3	19990301\000000	15.00	19990301\000000	7.00
4	19990401\000000	20.00	19990401\000000	12.00
5	19990501\000000	25.00	19990501\000000	12.00
6	19990601\000000	22.00	19990601\000000	11.00
7	19990701\000000	17.00	19990701\000000	8.00
8	19990801\000000	15.00	19990801\000000	7.00
9	19990901\000000	0.00	19990901\000000	0.00



Merlot vs Time for system image : Guess



Statistics for Guess

Statistics of Merlot for system image Guess

Basic Information

Number of Observations :  Sum of Data :

Minimum Value :  Maximum Value :

General Statistics

Mean Value :  Average Deviation :

Standard Deviation :  Variance :

Shape Statistics

Skewness :  Kurtosis :

Statistics for Guess

Statistics of Port for system image Guess

Basic Information

Number of Observations :  Sum of Data :

Minimum Value :  Maximum Value :

General Statistics

Mean Value :  Average Deviation :

Standard Deviation :  Variance :

Shape Statistics

Skewness :  Kurtosis :



Explore Reports

Data Table (using data from E:\PROGRAM\1\ATHENE\CUSTOMDB\MERLOTS.CDB\MERLOT2.SER)

	Date/Time	Merlot/Guess	Date/Time	Port/Guess
1	19990101\000000	0.00	19990101\000000	0.00
2	19990201\000000	12.00	19990201\000000	4.00
3	19990301\000000	15.00	19990301\000000	7.00
4	19990401\000000	20.00	19990401\000000	12.00
5	19990501\000000	25.00	19990501\000000	12.00
6	19990601\000000	22.00	19990601\000000	11.00
7	19990701\000000	17.00	19990701\000000	8.00
8	19990801\000000	15.00	19990801\000000	7.00
9	19990901\000000	0.00	19990901\000000	0.00

Statistical Comparison of Merlot and Port

Statistical comparison of data sets Merlot/Guess and Port/Guess

**General Statistics**

Data Set **Port/Guess**

Number of Observations: 9  
 Mean: 6.78  
 Variance: 21.69

Data Set **Merlot/Guess**

Number of Observations: 9  
 Mean: 14.00  
 Variance: 78.50

**Comparative Statistics**

t - statistic: 2.16  
 Probability that the t-statistic could be this large or larger for two distributions with equal means: 5.11%  
 F - statistic: 3.62  
 Significance level at which the null hypothesis of equal variances is rejected: 91.26%  
 KS - statistic: 0.56  
 Significance level at which the null hypothesis of equal distributions is rejected: 93.68%

Close Help

Multiple Correlation

Results of Multiple Correlation/Regression Analysis

Fitted Multiply Regressed Equation:  $Y = -0.401 + 0.513 X1$

Multiple Correlation Coefficient ( $R^2$ ): 0.951

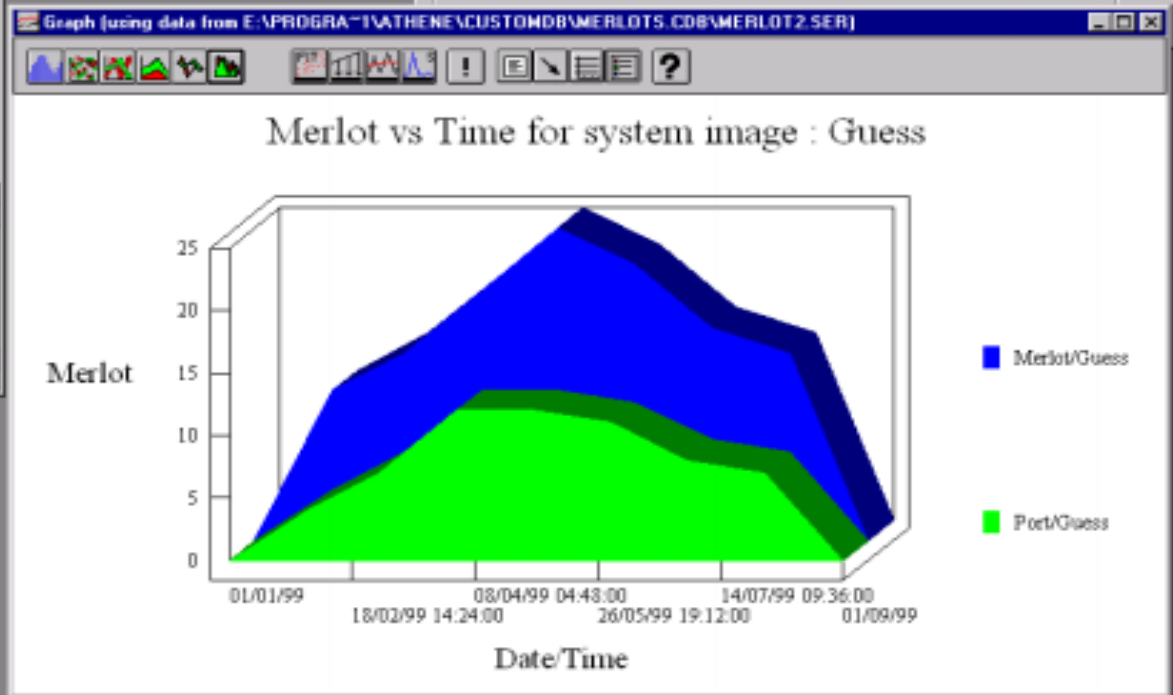
Partial Correlation coefficient of Y against X2 in the presence of X1: NC

Partial Correlation coefficient of Y against X1 in the presence of X2: NC

Multiple Correlation Matrix:

	Merlot/Guess	Port/Guess
Merlot/Guess	1.000	0.975
Port/Guess	0.975	1.000

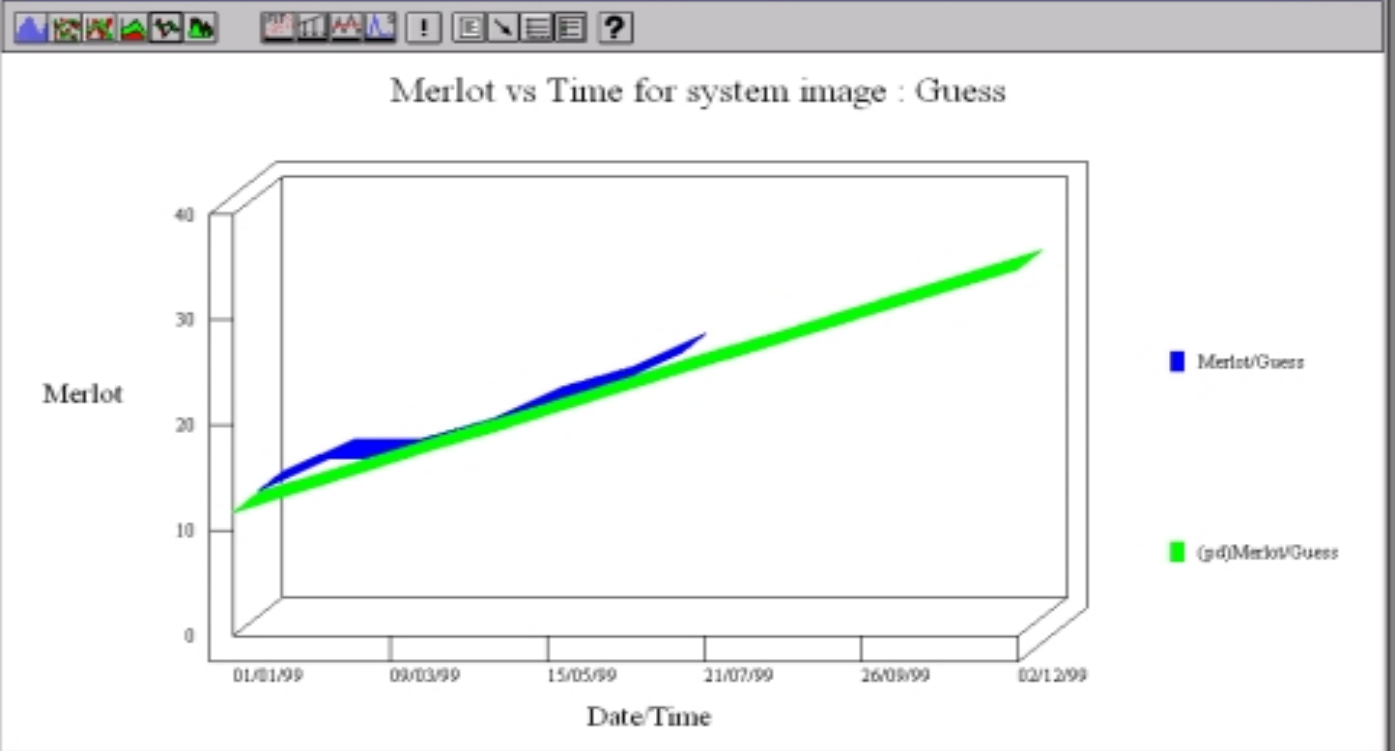
Close Help



Data Table (using data from E:\PROGRAMS\TATHENEVCUSTOMDB\MERLOTS.CDB\MERLOTIN.SER)

	Date/Time	Merlot/Guess	Date/Time	(gd)Merlot/Guess	E	F	G	H	I
1	19990101\000000	12.00	19990101\000000	11.79					
2	19990201\000000	15.00	19990128\220000	13.71					
3	19990301\000000	15.00	19990225\200000	15.63					
4	19990401\000000	17.00	19990325\180000	17.55					
5	19990501\000000	20.00	19990422\160000	19.47					
6	19990601\000000	22.00	19990520\140000	21.39					
7	19990701\000000	25.00	19990617\120000	23.31					
8			19990715\100000	25.24					
9			19990812\080000	27.16					
10			19990909\060000	29.08					
11			19991007\040000	31.00					
12			19991022\020000	32.92					

Graph (using data from E:\PROGRAMS\TATHENEVCUSTOMDB\MERLOTS.CDB\MERLOTIN.SER)



## Other prediction

### Response Time Law

$$R = S/(1 - U)$$

### Erlang's C Function - Multi-Server Response Time

$$R = S[1 + C(m,\rho)/m(1 - \rho)] \text{ where}$$

$$C(m,\rho) = [(m\rho)^m/m!]/(1-\rho)\Sigma(m\rho)^k/k! + (m\rho)^m/m!$$

### Harrison's Ethernet Delay Law

$$\sum_{i=1}^{16} \frac{p^{i-1}(1-p)}{(1-p^{16})} \left( (i-1)(T_{IFG} + T_{JAM} + R) + \rho \frac{T}{2} + \left( \sum_{j=1}^{i-1} \left( \frac{2^{\min(j,10)} - 1}{2} \right) \right) T_{SLOT} \right)$$

	Date/Time	Total CPU Util. % SDH_alpha
1	19990414\120000	41.000
2	19990414\120000	60.000
3	19990414\120000	56.000
4	19990414\120000	69.000
5	19990414\120000	71.000
6	19990414\120000	67.000
7	19990414\120000	60.000
8	19990414\120000	34.000
9	19990414\120000	37.000
10	19990414\120000	67.000
11	19990414\120000	49.000
12	19990414\120000	40.000
13	19990414\120000	41.000
14	19990414\120000	60.000
15	19990414\120000	17.000
16	19990414\120000	67.000
17	19990414\120000	13.000
18	19990414\120200	21.000
19	19990414\120400	17.000
20	19990414\120600	61.000
21	19990414\120800	55.000
22	19990414\121000	30.000
23	19990414\121200	33.000
24	19990414\121400	20.000
25	19990414\121600	22.000
26	19990414\121800	18.000
27	19990414\122000	21.000
28	19990414\122200	17.000
29	19990414\122400	31.000
30	19990414\122600	49.000
31	19990414\122800	66.000
32	19990414\123000	24.000
33	19990414\123200	19.000
34	19990414\123400	36.000
35	19990414\123600	30.000
36	19990414\123800	13.000
37	19990414\124000	19.000
38	19990414\124200	20.000
39	19990414\124400	16.000
40	19990414\124600	14.000
41	19990414\124800	19.000
42	19990414\125000	10.000
43	19990414\125200	19.000
44	19990414\125400	10.000
45	19990414\125600	12.000
46	19990414\125800	11.000
47	19990414\130000	10.000
48	19990414\130200	12.000
49	19990414\130400	10.000

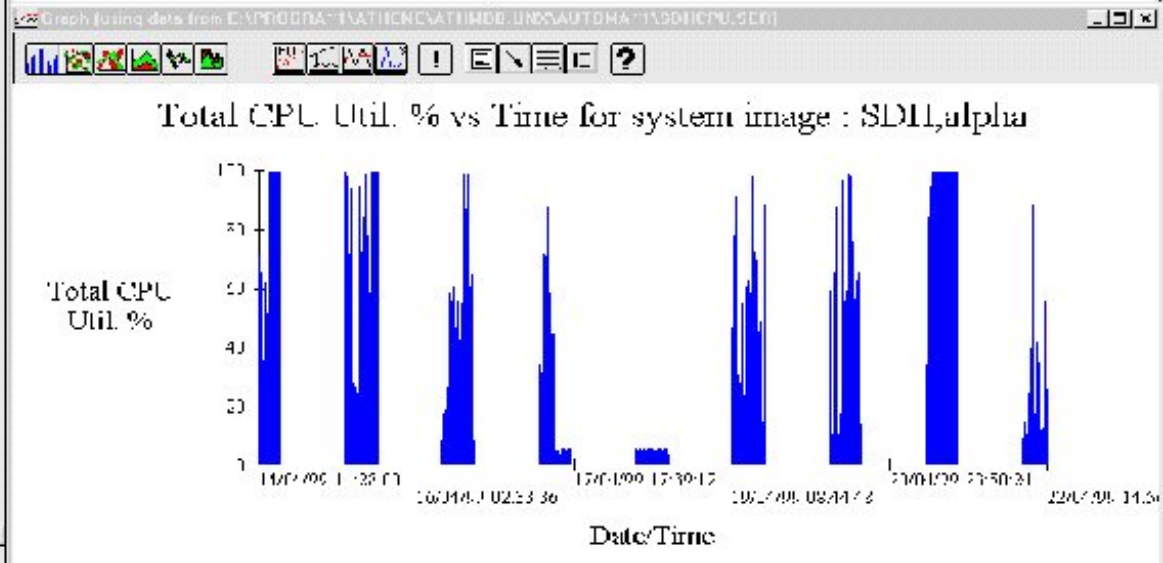
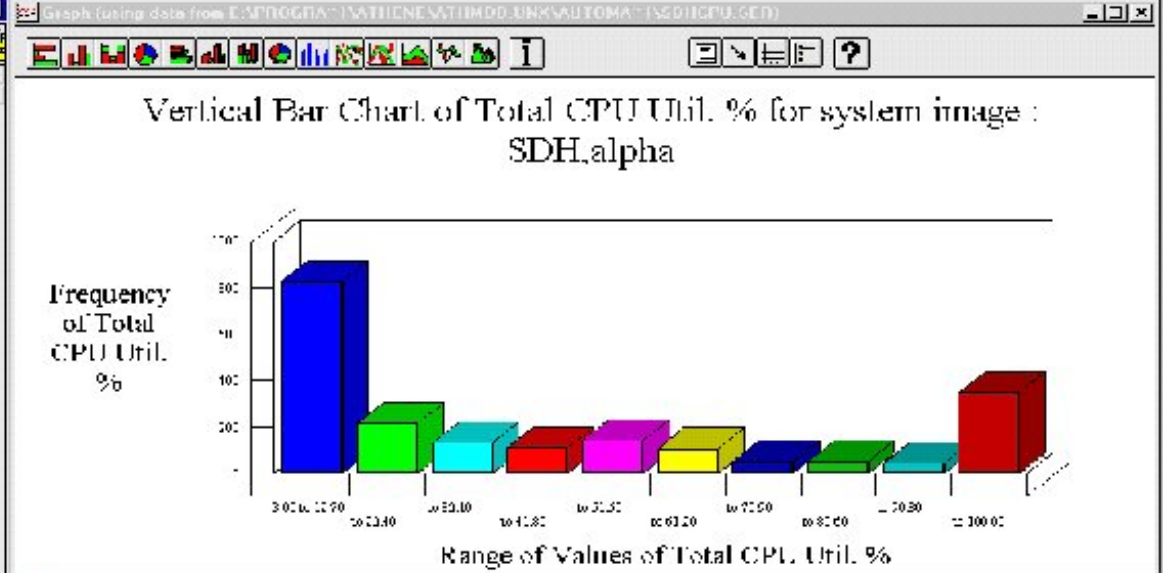
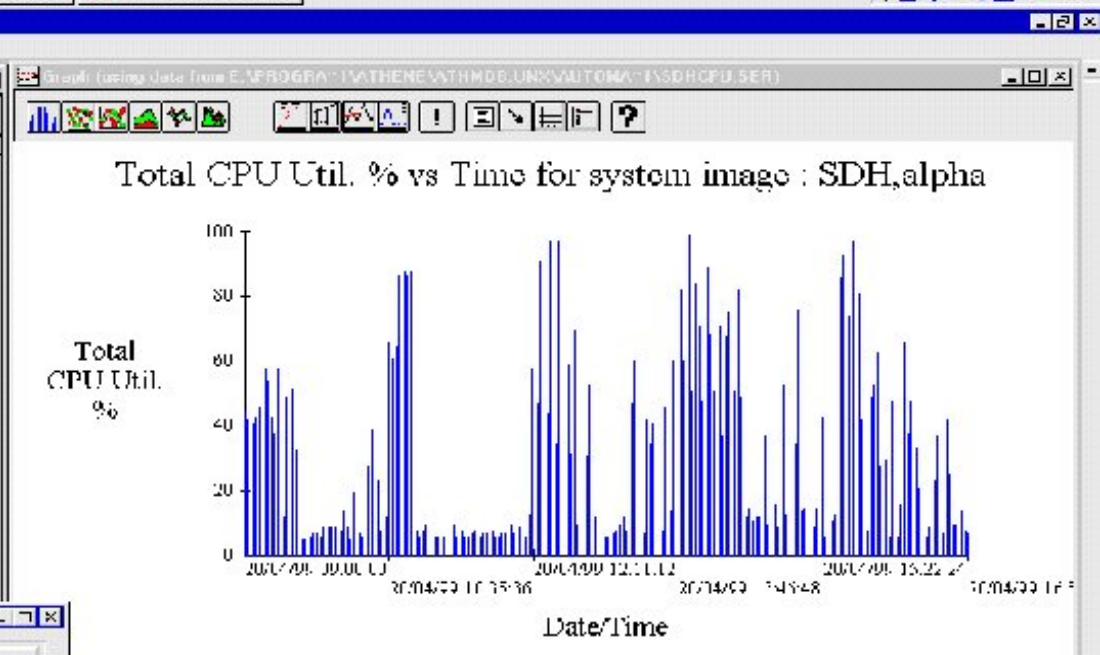




Table: Table (using data from E:\PROGRAM\1\WATHEM\WATHM08.UNK\AUTOMA\1\SDHCPU.SER)

Date/Time	Total CPU Util. %/SDH, alpha	
1394	19990420X1005400	11.00
1395	19990420X1005600	9.00
1396	19990420X1005800	9.00
1397	19990420X1006000	9.00
1398	19990420X1006200	7.00
1399	19990420X1006400	8.00
1400	19990420X1006600	14.00
1401	19990420X1006800	9.00
1402	19990420X1007000	5.00
1403	19990420X1007200	20.00
1404	19990420X1007400	7.00
1405	19990420X1007600	7.00
1406	19990420X1007800	6.00
1407	19990420X1008000	29.00
1408	19990420X1008200	28.00
1409	19990420X1008400	39.00
1410	19990420X1008600	40.00
1411	19990420X1008800	23.00
1412	19990420X1009000	8.00
1413	19990420X1009200	10.00



Statistics for SDH, alpha

Statistics of Total CPU Util. % for system image SDH, alpha

Basic Information

Number of Observations	11	Sum of Data	720.00
Minimum Value	5.00	Maximum Value	40.00

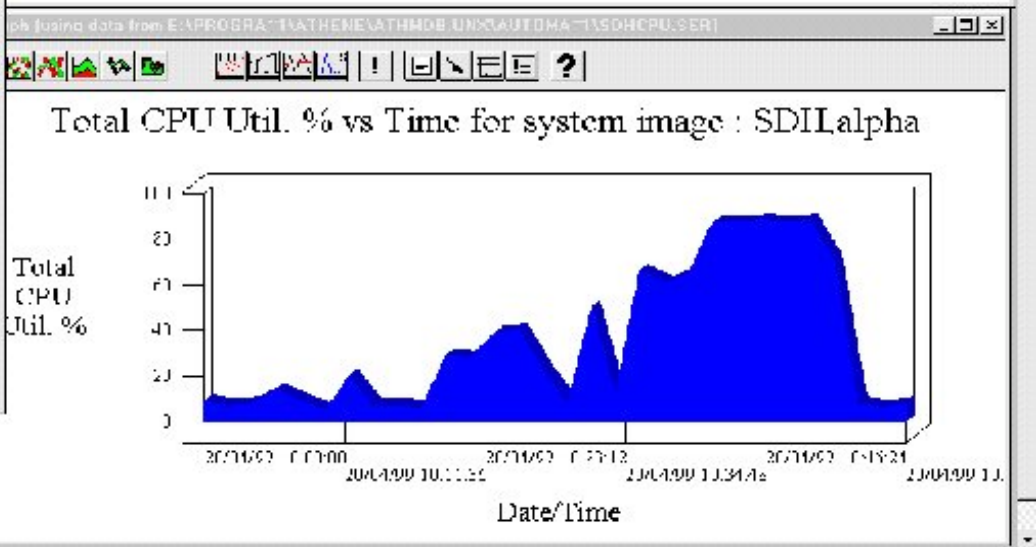
General Statistics

Mean Value	65.45	Average Deviation	21.00
Standard Deviation	29.33	Variance	861.11

Shape Statistics

Skewness	-1.04	Kurtosis	-0.52
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Buttons: [Close] [Help]



1437	19990420X112000	6.00
1438	19990420X112200	6.00
1439	19990420X112400	6.00
1440	19990420X112600	6.00
1441	19990420X112800	6.00
1442	19990420X113000	7.00



**SYSTEM PERFORMANCE REPORT**

**FOR INSTALLATION SDH, SYSTEM IMAGE ALPHA**

**ANALYSIS PERIOD 20/04/99 09:00 - 20/04/99 17:00**

**CPU SUMMARY**

**Total CPU Util. (%)**

Highest value of 99.00 (%) occurred at 20/04/99 13:54

Lowest value of 5.00 (%) occurred at 20/04/99 09:38

Average Value of 31.50 (%)

**I/O SUMMARY**

**Physical Read/Writes (/sec)**

Highest value of 62.00 (/sec) occurred at 20/04/99 15:40

Lowest value of 2.00 (/sec) occurred at 20/04/99 11:08

Average Value of 7.08 (/sec)

**USER SUMMARY**

**CPU Total (secs): Busiest Users over the Measurement Period**

Total of CPU Total (secs): 8347.53

UNIX User	CPU Total (secs)	% of CPU Total (secs)	Cumulative %
oracle	4153.00	49.75%	49.75%
delphi	2699.94	32.34%	82.09%

**COMMAND SUMMARY**

**CPU Total (secs): Busiest Commands over the Measurement Period**

Total of CPU Total (secs): 8348.54

UNIX Command	CPU Total (secs)	% of CPU Total (secs)	Cumulative %
oraclelive	4021.00	48.16%	48.16%
oracle	846.35	10.14%	70.09%
dfmunreport	829.62	9.94%	80.03%

**ORACLE SYSTEM PERFORMANCE REPORT**  
**FOR INSTALLATION SDH, SYSTEM IMAGE WORLD+LIVE**  
**ANALYSIS PERIOD 20/04/99 09:00 - 20/04/99 17:00**

**SYSTEM SUMMARY**

**Total CPU Util. (%)**

Highest value of 92.30 (%) occurred at 20/04/99 15:42

Lowest value of 0.60 (%) occurred at 20/04/99 09:38

Average Value of 15.37 (%)

**FILE I/O SUMMARY**

Physical Reads/Writes (/sec): Busiest Files over the Measurement Period

Total of Physical Reads/Writes (/sec): 3105847.84

Oracle File	Physical Read/Writes (/sec)	% of Physical Read/Writes (/sec)
/midland/oracle/live/data/data_ts02.dbf	100.69	93.37%
/midland/oracle/live/data/data_ts01.dbf	6.41	5.94%

**SESSION SUMMARY**

Session Logical I/O (/sec): Busiest Sessions over the Measurement Period

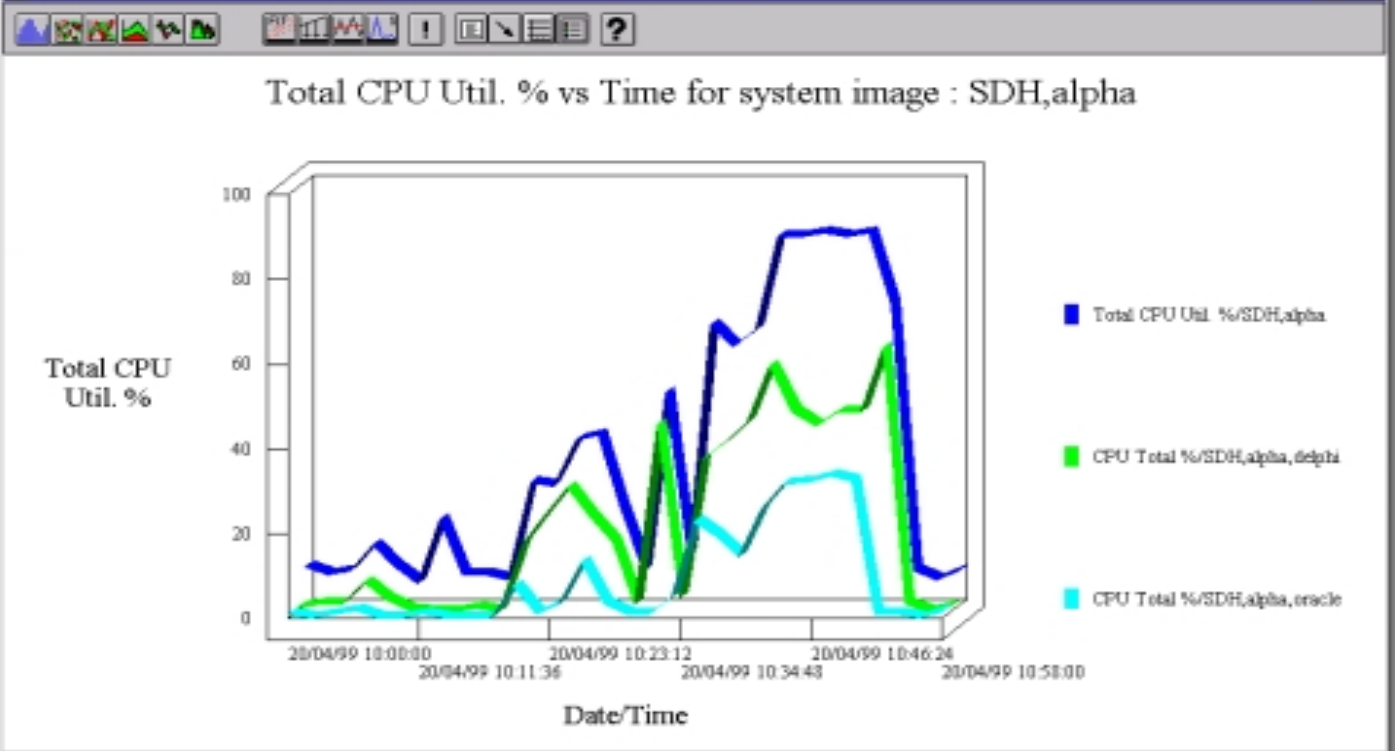
Total of Session Logical I/O (/sec): 13700.09

Oracle Session	Session Logical I/O (/sec)	% of Session Logical I/O
(/sec)		
DELPHI, 16, 317, delphi, 9482, oracle@ALPHA (TNS V1-V2)	845.77	6.17%
DELPHI, 15, 1521, pridpath, 23366, oracle@ALPHA (TNS V1-V2)	501.68	3.66%
DELPHI, 16, 16108, delphi, 525, oracle@ALPHA (TNS V1-V2)	482.24	3.52%
DELPHI, 14, 705, delphi, 7557, oracle@ALPHA (TNS V1-V2)	472.22	3.45%
DELPHI, 21, 1019, pridpath, 28306, oracle@ALPHA (TNS V1-V2)	461.32	3.37%
DELPHI, 15, 1976, ajames, 13905, oracle@ALPHA (TNS V1-V2)	452.74	3.30%
DELPHI, 15, 1736, pridpath, 29371, oracle@ALPHA (TNS V1-V2)	447.27	3.26%
DELPHI, 6, 601, apratt, 30825, oracle@ALPHA (TNS V1-V2)	446.17	3.26%
DELPHI, 21, 346, jsheen, 15725, oracle@ALPHA (TNS V1-V2)	429.79	3.14%
DELPHI, 16, 14207, ajames, 6380, oracle@ALPHA (TNS V1-V2)	420.20	3.07%
DELPHI, 21, 884, jsheen, 6425, oracle@ALPHA (TNS V1-V2)	419.34	3.06%
DELPHI, 20, 318, pridpath, 30858, oracle@ALPHA (TNS V1-V2)	405.10	2.96%
DELPHI, 15, 1687, apratt, 29957, oracle@ALPHA (TNS V1-V2)	386.82	2.82%
DELPHI, 21, 906, parcher, 225, oracle@ALPHA (TNS V1-V2)	385.58	2.81%
DELPHI, 6, 1579, jsheen, 13718, oracle@ALPHA (TNS V1-V2)	378.32	2.76%

Data Table (using data from E:\PROGRAM\Athene\ATHM08.uns\AUTOMA\1\SDH200\1.SER)

	Date/Time	Total CPU Util. %/SDH,alpha	Date/Time	CPU Total %/SDH,alpha,delphi
1	19990420\100000	9.00	19990420\100000	0.00
2	19990420\100200	7.00	19990420\100200	1.70
3	19990420\100400	8.00	19990420\100400	1.60
4	19990420\100600	14.00	19990420\100600	6.00
5	19990420\100800	9.00	19990420\100800	2.50
6	19990420\101000	5.00	19990420\101000	0.20
7	19990420\101200	20.00	19990420\101200	0.00
8	19990420\101400	7.00	19990420\101400	0.00
9	19990420\101600	7.00	19990420\101600	0.80
10	19990420\101800	6.00	19990420\101800	0.00
11	19990420\102000	29.00	19990420\102000	15.00
12	19990420\102200	20.00	19990420\102200	20.00
13	19990420\102400			
14	19990420\102600			
15	19990420\102800			
16	19990420\103000			
17	19990420\103200			
18	19990420\103400			
19	19990420\103600			
20	19990420\103800			
21	19990420\104000			
22	19990420\104200			
23	19990420\104400			
24	19990420\104600			
25	19990420\104800			
26	19990420\105000			
27	19990420\105200			
28	19990420\105400			
29	19990420\105600			
30	19990420\105800			

Graph (using data from E:\PROGRAM\Athene\ATHM08.uns\AUTOMA\1\SDH200\1.SER)



View Series

Data Table (using data from E:\PROGRAM\Athene\ATHMOD.uns\AUTOMA\T\SDH200\T...)

	Date/Time	Total CPU Util. %/SDH, alpha	Date/Time
1	19990420\100000	9.00	19990420\100000
2	19990420\100200	7.00	19990420\100200
3	19990420\100400	8.00	19990420\100400
4	19990420\100600	14.00	19990420\100600
5	19990420\100800	9.00	19990420\100800
6	19990420\101000	5.00	19990420\101000
7	19990420\101200	20.00	19990420\101200
8	19990420\101400	7.00	19990420\101400
9	19990420\101600	7.00	19990420\101600
10	19990420\101800	6.00	19990420\101800
11	19990420\102000	29.00	19990420\102000
12	19990420\102200	28.00	19990420\102200
13	19990420\102400	39.00	19990420\102400
14	19990420\102600	40.00	19990420\102600
15	19990420\102800	23.00	19990420\102800
16	19990420\103000	8.00	19990420\103000
17	19990420\103200	50.00	19990420\103200
18	19990420\103400	12.00	19990420\103400
19	19990420\103600	66.00	19990420\103600

Statistical Comparison of Total CPU Util. % and CPU Total %

Statistical comparison of data sets: Total CPU Util. %/SDH, alpha and CPU Total %/SDH, alpha, delphi

**General Statistics**

Data Set: CPU Total %/SDH, alpha, delphi

Number of Observations:	Mean:	Variance:
30	19.96	453.44

Data Set: Total CPU Util. %/SDH, alpha

Number of Observations:	Mean:	Variance:
30	34.77	981.15

**Comparative Statistics**

t - statistic : 2.14

Probability that the t-statistic could be this large or larger for two distributions with equal means : 3.70%

F - statistic : 2.20

Significance level at which the null hypothesis of equal variances is rejected : 96.23%

KS - statistic : 0.37

Significance level at which the null hypothesis of equal distributions is rejected : 94.95%

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### Comparative statistics of Two Variables

**Comparative Statistics**

t - statistic : 2.97

Probability that the t-statistic could be this large or larger for two distributions with equal means : 0.77%

F - statistic : 3.80

Significance level at which the null hypothesis of equal variances is rejected : 97.76%

KS - statistic : 0.61

Significance level at which the null hypothesis of equal distributions is rejected : 99.05%

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The header bar indicates that it is a "Statistical Comparison of Data#1 and Data#2" and the header panel indicates the data types and the associated system image. The results are contained in two frames.

The **general statistics frame** contains the number of observations of each data set as well as the mean and variance of each set. This allows you to compare the two data sets, to see whether the data are similar with respect to their mean and variance.

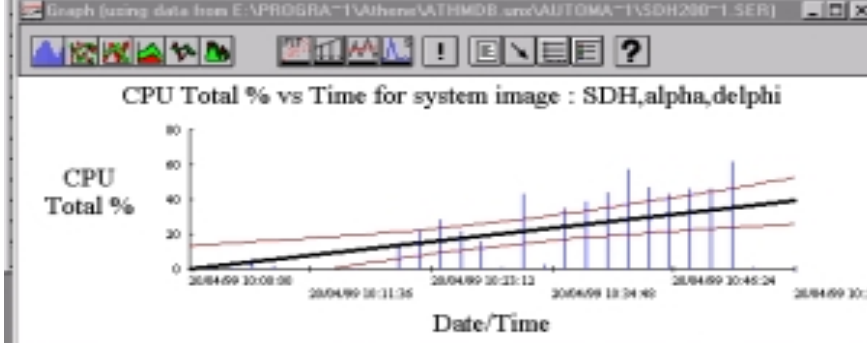
The **comparative statistics frame** presents statistics for statistically deciding whether or not the **distributions** are similar.

The **t-statistic** (Student's t-test) is a measure of **equivalence of the mean** of the two data sets. Exactly equal means give a value close to zero. This statistic should be interpreted in conjunction with the probability given directly below it. The probability indicates the chance that two distributions with equal means could have a t-statistic as large as the one given. In other words, the smaller this value of the probability the less likely it is that the means are equal. In this example, with a probability value of 0.77%, we can be nearly certain that the distributions do indeed have different means.



Data Table (using data from E:\PROGRAM\1\Where\ATHM08.uns\AUTOMA\1\SDH200\1...)

	Date/Time	Total CPU Util. %/SDH,alpha	Date/Time	CPU Total %/SDH,alpha,delphi
1	19990420\100000	9.00	19990420\100000	8.00
2	19990420\100200	7.00	19990420\100200	1.70
3	19990420\100400	8.00	19990420\100400	1.60
4	19990420\100600	14.00	19990420\100600	6.00



Spectral Analysis Statistics

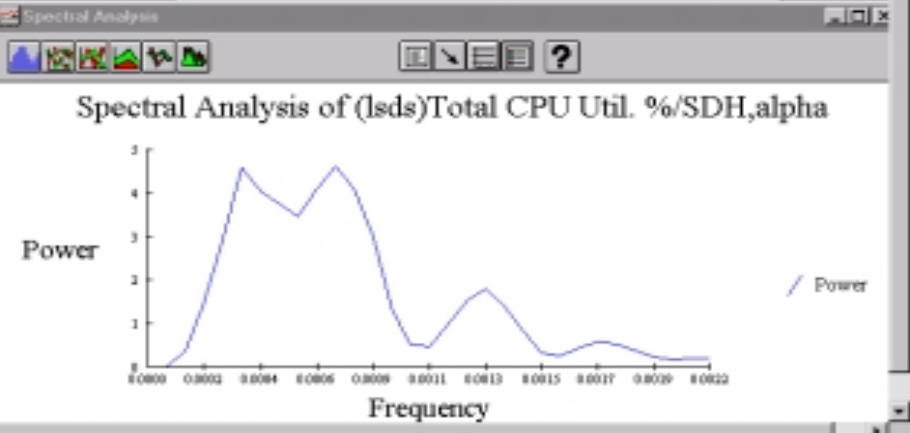
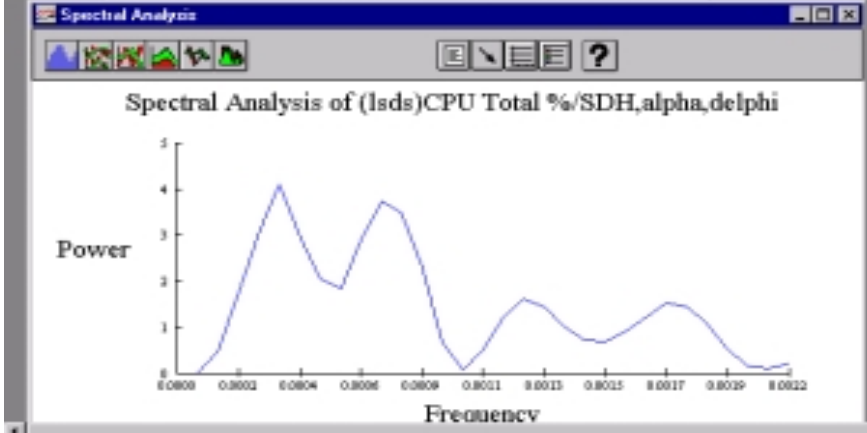
Spectral Analysis Results for (lsds)CPU Total %/SDH,alpha,delphi

A repetitive pattern occurs in the data  Minutes

Spectral Analysis Statistics

Spectral Analysis Results for (lsds)Total CPU Util. %/SDH,alpha

A repetitive pattern occurs in the data  Minutes



# Correlation Report

## CORRELATION REPORT

FOR INSTALLATION SDH, SYSTEM IMAGE ALPHA

ANALYSIS PERIOD 20/04/99 09:00 - 20/04/99 17:00

### HIGHLY CORRELATED METRICS (100% - 95%)

No metrics were highly correlated.

### CLOSELY CORRELATED METRICS (95% - 90%)

No metrics were closely correlated.

### REASONABLY CORRELATED METRICS (90% - 70%)

Metric 1	Metric 2	Correlation Coefficient
Total CPU Util. (%)	CPU Total (secs) for UNIX User oracle	84.
Total CPU Util. (%)	CPU Total (secs) for UNIX Command oraclelive	83.
Total CPU Util. (%)	CPU Total (secs) for UNIX User delphi	70.



## Application of CI to Performance

- Support tools for educated user
- Exploit traditional statistics etc
- Valid for most commercial DP
- Useful lever to save time
- Use right tool for job
- Focus attention on key areas

